Surveillance of Health Information Technology

2016 and Beyond

MEDITECH’s inpatient and ambulatory products are 2014 Edition compliant and have been certified by the Drummond Group, an Office of the National Coordinator (ONC)-Authorized Certification Body (ACB), in accordance with the applicable certification criteria adopted by the Secretary of Health and Human Services. This certification does not represent an endorsement by the U.S. Department of Health and Human Services.

As an ACB, the Drummond Group is required to conduct surveillance — a central component of the ONC Health IT Certification Program — of Certified Health Information Technology. Drummond Group must follow certain tenets and guidelines dictated by ONC. The purpose of surveillance is to ensure the Certified Software continues to comply with the criteria to which it was certified. It is not an audit of the Eligible Provider’s, Eligible Hospital’s, or Critical Access Hospital’s policies and processes.

Each year, ONC releases new Program Guidance, focusing on different prioritized elements of surveillance. Below, find 2016 surveillance process details and what to expect if your organization is selected.

MEDITECH Requirements for Certification

Beginning in 2016, MEDITECH provided a Costs and Limitations document (accessible from our Certification homepage) to the Drummond Group.

Drummond Group’s Approach to 2016 Surveillance and Beyond

Surveillance must be conducted in the production environment — called “in-the-field” surveillance. There are two types:

- **Drummond-Initiated Proactive Surveillance:** Starting in 2016, each ACB must select a minimum of 2% of all certified Complete EHRs and/or Health IT Modules from both ambulatory and inpatient settings. The purpose is to assure developers, end users, and patients that the certified Health IT works as intended.
- **Non-Drummond-Initiated Reactive Surveillance:** ONC also follows a complaint process, known as Reactive Surveillance. In the event a complaint is received, MEDITECH will be notified and will work with ONC and the Drummond Group on a resolution.

Additional Resources

- Under “45 CFR 164.512(d) Standard: Uses and disclosures for health oversight activities,” the Drummond Group may view Patient Health Information. Please refer to ONC FAQ 45.
- In the event your organization is one of the 2% selected, please email the ARRA Group at MEDITECH for additional guidance or questions.

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