

# MEDITECH EXPANSE

## SUPPORT PATIENTS AND NURSES WITH **VIRTUAL NURSING**

Virtual Nursing is a new and expanding care model that is put in place to help health systems solve various challenges that inpatient nurses face today, such as responding to staffing shortages, preventing nurse burnout, reducing documentation burden, and improving patient outcomes.



## STREAMLINING NURSE WORKFLOWS WITH MEDITECH EXPANSE

Admission Documentation

Medication History

Discharge Teaching



Patient Education

Staff Mentoring

Surveillance Trending



### Technology Considerations



Cameras with high-definition zoom



Reliable high speed network



High definition TVs with 2 way AV capabilities



EHR documentation



Privacy considerations to put patients at ease



### For Staff

- Drive efficiency, reduce burnout, and minimize documentation burden for bedside nurses by assigning specific tasks to virtual nurses
- Involve virtual nurses in training and support of newer nurses
- Extend the careers of veteran nurses who may leave nursing if not for this opportunity



### For Patients

- Provide remote, on-demand access to nursing support
- Maximize opportunities for uninterrupted teaching time with virtual nurses
- Enhance engagement between nurses and patients, improving overall outcomes



### For Health Systems

- Power improved patient and nurse satisfaction
- Achieve overall financial benefits and reduction of labor costs by decreasing use of expensive travel nurses
- Boost staff retention, which drives performance and lowers hiring costs.



“Bedside nurses are spread thin, juggling documentation, admission, medication, discharge, and other responsibilities that limit time spent with patients. But the virtual nurse can increase the efficiency of care delivery as a whole by taking on much of the documentation burden.”

**Sherri Hess**

Vice President, Chief Nursing Informatics Officer  
HCA



## LOOKING TO THE FUTURE

### Future Virtual Nursing Workflows



AI, Ambient Listening and Machine Learning



Care Coordination



Wound Care



Nutrition and Dietary Consults

