MEDITECH EXPANSE

ENGAGEMENT MADE EASIER
with Self-Service Patient Intake Features

Satisfy today's tech-savvy consumers by enabling them to complete the patient intake process wherever and whenever they choose, using tools they already know and love. With MEDITECH Expanse, you can make it easy for patients to get the care they want without the hassle.

Our self-service patient intake features are automated, contactless, and complete from appointment scheduling to check-in. And with Expanse Patient Connect, MEDITECH's bidirectional communication tool, your patients can complete intake tasks using their preferred channel.

53% of consumers say they would switch medical providers if that meant they could get access to touchless patient intake and registration tools.

Source: **Patient Engagement HIT, December 08, 2020**

Benefits to the healthcare organization:

- Keeps patients happy and in network
- Minimizes cancelled or missed appointments
- Prevents appointment delays upon arrival
- Facilitates more timely collection of copays
- Less paperwork = better optimization of staff resources

With **MEDITECH's MHealth app**, patients with internet or cellular access can control the entire intake process from anywhere at any time using the device of their choice.

MHEALTH APP

DIRECT APPOINTMENT SCHEDULING	→	PRE-REGISTRATION	→	QUESTIONNAIRES	→	BILL PAY	→	CONTACTLESS CHECK IN

Book appointments online at their convenience

Update demographics and upload IDs/insurance cards in advance, expediting the insurance verification process

Answer questionnaires and review/update information so providers have everything they need ahead of time

Settle copays securely by only touching their phone

Avoid waiting rooms and kiosks, and wait anywhere for the appointment, by scanning a QR code to let their provider know they have arrived