

ENGAGEMENT MADE EASIER

with **Self-Service Patient Intake Features**

Put out the welcome mat to your digital front door by enabling consumers to complete the patient intake process wherever and whenever they choose, using tools they already know and love. With MEDITECH Expanse, you can make it easy for patients to get the care they want without the hassle.

Our self-service patient intake features are automated, contactless, and complete from appointment scheduling to check-in. And with Expanse Patient Connect, MEDITECH's bidirectional communication tool, your patients can complete intake tasks using their preferred channel.



56%

of patients said they want digital options for managing their care.

Source: Patient Engagement HIT,
May 25, 2023

Benefits to the healthcare organization:

- Keeps patients happy and in network
- Minimizes cancelled or missed appointments
- Prevents appointment delays upon arrival
- Facilitates more timely collection of copays
- Less paperwork = better optimization of staff resources

With **MEDITECH's MHealth app**, patients with internet or cellular access can control the entire intake process from anywhere at any time using the device of their choice.

MHEALTH APP



Book
appointments
online at their
convenience

Update
demographics
and upload IDs/
insurance cards in
advance, expediting
the insurance
verification process

Answer
questionnaires
and review/update
information so
providers have
everything they
need ahead of time

Settle
copays securely
by only touching
their phone

Avoid
waiting rooms and
kiosks, and wait
anywhere for the
appointment, by
scanning a QR code
to let their provider
know they have arrived