

Specialty Services: EHR Excellence Toolkit Implementation

Address your top healthcare priorities by receiving dedicated support from MEDITECH's EHR Excellence Toolkits & Quality Improvement Services team to implement our outcomes-based EHR Excellence toolkits in your Expanse platform. These experienced clinical consultants, project managers, subject matter experts, dictionary architects, and SQL data engineers possess a deep knowledge of electronic clinical quality improvement as demonstrated through their past experience working directly in the toolkit development group and all having been certified in the Institute for Improvement (IHI) Model for Improvement. MEDITECH's consultants will assist your organization in operationalizing evidence-based clinical guidelines that integrate seamlessly into your unique workflow.

Sepsis Management Toolkit Implementation

This program provides you with a team of dedicated resources to implement the Sepsis Management Toolkit at your organization.

Impact: Aligned with recommendations provided by the <u>Surviving Sepsis Campaign</u> (SSC) and the Centers for Medicare and Medicaid Services (CMS) <u>SEP-1</u> Early Management Bundle for Severe Sepsis and Septic Shock, the Sepsis Toolkit uses embedded sepsis screening algorithms, evidence-based order sets, and integrated clinical decision support to assist your organization in the early detection and treatment of sepsis for patients 18 years and older.

Benefits:

- Dedicated expert toolkit resources
- Quality improvement methodology based on industry standards
- Clinical oversight from a credentialed clinical consultant
- Toolkit tailoring and personalization
- Decision, Build, and Validation Workshops to transform your current workflow
- Knowledge Transfer and Surveillance Workshop
- Project management support and tools
- Comprehensive organization-specific dictionary inventory
- Analytics development and support

Estimated Timeframe: 4-5 months

Testimonial

"We hired the toolkit experts from MEDITECH's Professional Services team to help us implement the sepsis toolkit. In addition to completing the toolkit build, they taught us how to embed Golden Valley Memorial Healthcare protocols into our workflows, and how to personalize and optimize Expanse to meet our needs. We saw the shift right away: staff started to become more aware of sepsis, and we are

already seeing an increase in our core measure compliance. We are now empowered to take the principles we learned and apply them to future quality initiatives."

William Dailey, MD, CMIO

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Frederick Memorial Hospital Reduces Sepsis Mortality Rate by 65 Percent with MEDITECH

Hilo Medical Center Improves SEP-1 Compliance by 34 Percentage Points Using MEDITECH's Expanse EHR

Catheter Associated Urinary Tract Infection (CAUTI) Prevention Toolkit Implementation

This program provides you with a team of dedicated resources to implement the CAUTI Prevention Toolkit at your organization.

Impact: Aligned with recommendations provided by the <u>American Nurse Association (ANA) Nurse-Driven</u> <u>CAUTI Prevention Tool</u> along with the <u>CDC's 2009 CAUTI Prevention Guidelines</u> and the <u>National Healthcare</u> <u>Safety Network (NHSN)</u>, implementation of the CAUTI Prevention Toolkit assists your organization in the early detection and prevention of CAUTI events in patients 18 years and older. It facilitates a best practice-driven workflow, allowing for immediate access to catheter data, evidence-based guidance, and clinical decision support notification features.

Benefits:

- Dedicated expert toolkit resources
- Quality improvement methodology based on industry standards
- Clinical oversight from a credentialed clinical consultant
- Toolkit tailoring and personalization
- Decision, Build, and Validation Workshops to transform your current workflow
- Knowledge Transfer and Surveillance Workshop
- Project management support and tools
- Comprehensive organization-specific dictionary inventory
- Analytics development and support

Estimated Timeframe: 3 months

Testimonial

"We have a continuous focus on patient safety and preventing harm. I am very pleased with the attention toward appropriate use of urinary catheters and the diligence to prevent hospital-acquired infections, such as catheter-associated urinary tract infections (CAUTI). The MEDITECH Surveillance functionality enables nurses to leverage technology in patient safety efforts."

- Dana Obos, Chief Quality Officer, VP Clinical Operations at RCCH HealthCare Partners

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Opioid Stewardship Toolkit Implementation

This program provides you with a team of dedicated resources to implement the Opioid Stewardship Toolkit at your organization.

Impact: Aligned with the 2016 CDC Guideline for Prescribing Opioids for Chronic Pain — and their 12 recommendations for prescribing opioids for chronic pain outside of active cancer, palliative, and end-of-life care, the Opioid Toolkit offers optimal workflows, system guidance, and clinical decision support interventions to support your organization in identifying high-risk patients and reducing opioid-related harm in ambulatory patients 18 years and older.

Benefits:

- Dedicated expert toolkit resources
- Quality improvement methodology based on industry standards
- Clinical oversight from a credentialed clinical consultant
- Toolkit tailoring and personalization
- Decision, Build, and Validation Workshops to transform your current workflow
- Knowledge Transfer and Registries Workshop
- Project management support and tools
- Comprehensive organization-specific dictionary inventory
- Analytics development and support

Estimated Timeframe: 4 months

Testimonial

"MEDITECH Expanse provides consistency and guidance so that anyone using the Opioid tool can appropriately follow CDC guidelines and minimize misuse of opioids, and also minimize the side effects of opioids."

- Dr. Upendra Thaker, Associate CMO, Anesthesiologist at Mount Nittany Medical Center

Antimicrobial Stewardship Toolkit Implementation

This program provides you with a team of dedicated resources to implement the Antimicrobial Stewardship Toolkit at your organization.

Impact: Aligned with the <u>CDC's Action</u>, <u>Tracking</u>, and <u>Reporting Core Elements of Antibiotic Stewardship</u>, as well as several <u>Public Health Ontario (PHO</u>) antimicrobial stewardship strategies, the Antimicrobial Stewardship Toolkit supports your organization in the real-time, automatic identification and monitoring of inpatient hospital patients on antibiotic therapy who meet a variety of key criteria throughout the antibiotic prescribing lifecycle.

Benefits:

• Dedicated expert toolkit resources

- Quality improvement methodology based on industry standards
- Clinical oversight from a credentialed clinical consultant
- Toolkit tailoring and personalization
- Decision, Build, and Validation Workshops to transform your current workflow
- Knowledge Transfer and Surveillance Workshop
- Project management support and tools
- Comprehensive organization-specific dictionary inventory
- Analytics development and support

Estimated Timeframe: 3-4 months

Testimonial

"MEDITECH's Antimicrobial Stewardship toolkit provided a great framework for us to develop and enhance our antimicrobial workflow as well as improve our antibiotic use and prescribing practices. Through the use of MEDITECH's Surveillance tool, our clinical pharmacists can now easily monitor patients at key points during their antibiotics therapy, and quickly view pertinent clinical details on one screen. There is also increased visibility and transparency shared between pharmacists and providers regarding antimicrobial clinical interventions."

- Kelly Lippold, Director of Health Informatics at Newton Medical Center.

Depression Screening and Suicide Prevention Toolkit Implementation

This program provides you with a team of dedicated resources to implement the Depression Screening and Suicide Prevention Toolkit at your organization.

Impact: Aligned with the <u>Suicide Prevention Resource Center's (SPRC) Zero Suicide Toolkit, The Joint</u> <u>Commission</u>, and the <u>CMS Ouality Payment Program</u>, implementation of the Depression Screening and Suicide Prevention Toolkit assists your organization in the identification of emergency room patients, inpatients, and ambulatory patients 12 years and older with undiagnosed depression and/or suicide risk.

Benefits:

- Dedicated expert toolkit resources
- Quality improvement methodology based on industry standards
- Clinical oversight from a credentialed clinical consultant
- Toolkit tailoring and personalization
- Decision, Build, and Validation Workshops to transform your current workflow
- Knowledge Transfer and Surveillance and Registries Workshops
- Project management support and tools
- Comprehensive organization-specific dictionary inventory
- Analytics development and support

Estimated Timeframe: 4 months

Testimonial

"Throughout the implementation of the new workflows, we relied on the expertise and guidance of the team. They provided leadership, project planning and technical support throughout the project."

- Amber Beaumont, RN, IT Analyst, Coffeyville Regional Medical Center.

Fall Risk Management Toolkit Implementation

This program provides you with a team of dedicated resources to implement the Fall Risk Management Toolkit at your organization.

Impact: Aligned with fall risk assessment and intervention recommendations provided by the <u>Joint</u> <u>Commission, Agency for Healthcare Research and Ouality (AHRO)</u>, and the <u>Centers for Disease Control and</u> <u>Prevention (CDC)</u>, as well as the recommendations provided by the Canadian Patient Safety Institute (CPSI) as outlined in the <u>Reducing Falls and Injury from Falls Getting Started Kit</u>, implementation of the Fall Risk Management Toolkit assists your organization in identifying patients' underlying fall risk factors through nursing assessment algorithms, sophisticated rules and calculations, and electronic alerts.

Benefits:

- Dedicated expert toolkit resources
- Quality improvement methodology based on industry standards
- Clinical oversight from a credentialed clinical consultant
- Toolkit tailoring and personalization
- Decision, Build, and Validation Workshops to transform your current workflow
- Project management support and tools
- Comprehensive organization-specific dictionary inventory
- Analytics development and support

Estimated Timeframe: 4 months

Testimonial

Memorial Health Care Systems Finds Success with MEDITECH's Fall Risk EHR Toolkit

Implementing the Fall Risk EHR Toolkit enabled MHCS to "integrate departments that hadn't worked together before, and it's opened up opportunities for other collaborative projects."

Acute/ED Heart Failure Management Toolkit Implementation

This program provides you with a team of dedicated resources to implement the Acute/ED Heart Failure Management Toolkit at your organization.

Impact: Aligned with the <u>2017 Canadian Cardiovascular Society Guidelines for the Management of Heart</u> <u>Failure</u>, the Heart Failure Toolkit includes an evidence- and experience-based acute and emergency department content bundle designed to help your organization effectively treat, monitor, and manage heart failure patients.

Benefits:

- Dedicated expert toolkit resources
- Quality improvement methodology based on industry standards

- Clinical oversight from a credentialed clinical consultant
- Toolkit tailoring and personalization
- Decision, Build, and Validation Workshops to transform your current workflow
- Knowledge Transfer and Surveillance Workshop
- Project management support and tools
- Comprehensive organization-specific dictionary inventory
- Analytics development and support

Estimated Timeframe: 4 months

Telemetry Appropriateness Toolkit Implementation

This program provides you with a team of dedicated resources to implement the Telemetry Toolkit at your organization.

Impact: Built and maintained in collaboration with customers and clinicians, the Telemetry Appropriateness Toolkit promotes effective management of patients indicated for telemetry. It aims to yield a reduction of inappropriate telemetry orders, nursing workload, and telemetry costs, all while increasing patient satisfaction.

Benefits:

- Dedicated expert toolkit resources
- Quality improvement methodology based on industry standards
- Clinical oversight from a credentialed clinical consultant
- Toolkit tailoring and personalization
- Clinical Indication Review Activity
- Decision, Build, and Validation Workshops to transform your current workflow
- Knowledge Transfer
- Project management support and tools
- Comprehensive organization-specific dictionary inventory
- Analytics development and support

Estimated Timeframe: 3 months

Inappropriate utilization of telemetry monitoring contributes to wasteful spending and a lack of clinical benefit. This toolkit's strategic build aims at an optimized workflow for improved and clinically-indicated telemetry management.

For more information, please see our <u>Telemetry Appropriateness Toolkit Support Services flyer</u>.

Hypertension Management Toolkit Implementation

This program provides you with a team of dedicated resources to implement the Hypertension Management Toolkit at your organization.

Impact: Aligned with the <u>2017 ACC/AHA Guideline for the Prevention, Detection, Evaluation, and</u> <u>Management of High Blood Pressure in Adults</u>, as well as related quality measures and improvement activities as outlined in the <u>Centers for Medicare and Medicaid Services (CMS) Quality Payment Program</u>, the Hypertension Management Toolkit offers chart review and documentation tools, clinical decision support, and the patient registries solution to support your organization in the identification and management of high blood pressure in ambulatory patients 18 years and older.

Benefits:

- Dedicated expert toolkit resources
- Quality improvement methodology based on industry standards
- Clinical oversight from a credentialed clinical consultant
- Toolkit tailoring and personalization
- Decision, Build, and Validation Workshops to transform your current workflow
- Knowledge Transfer and Registries Workshop
- Project management support and tools
- Comprehensive organization-specific dictionary inventory
- Analytics development and support

Estimated Timeframe: 4-5 months

After implementing this toolkit, healthcare organizations will be able to quickly and efficiently identify, monitor, and manage patients with high blood pressure, especially those that are uncontrolled.

Diabetes Prevention & Management Toolkit Implementation

This program provides you with a team of dedicated resources to implement the Diabetes Prevention & Management Toolkit at your organization.

Impact: Aligned with recommendations provided by the <u>American Diabetes Association (ADA) 2020</u> <u>Standards of Care</u>, the <u>Centers for Disease Control and Prevention (CDC)</u>, the <u>U.S. Preventive Services Task</u> <u>Force (USPSTF)</u>, as well as related quality measures and improvement activities as outlined in the <u>CMS</u> <u>Quality Payment Program</u>, the Diabetes Prevention & Management Toolkit provides optimal workflows and system guidance through an ambulatory content bundle. This consists of embedded tools and clinical decision support interventions to support your organization in the coordinated care and management of adult patients in the ambulatory setting who are at-risk, prediabetic, or have been diagnosed with diabetes.

Benefits:

- Dedicated expert toolkit resources
- Quality improvement methodology based on industry standards
- Clinical oversight from a credentialed clinical consultant
- Toolkit tailoring and personalization
- Decision, Build, and Validation Workshops to transform your current workflow
- Knowledge Transfer and Registries Workshop
- Project management support and tools
- Comprehensive organization-specific dictionary inventory
- Analytics development and support

Estimated Timeframe: 4-6 months

After implementing this toolkit, healthcare organizations will see improved identification and management of adult patients who are at-risk, prediabetic, or diagnosed with Type 1 or Type 2 diabetes, as well as improved quality reporting compliance.

Chronic Obstructive Pulmonary Disease (COPD) Management Toolkit Implementation

This program provides you with a team of dedicated resources to implement the COPD Management Toolkit at your organization.

Impact: Aligned with recommendations from the <u>GOLD Global Strategy for the Diagnosis</u>, <u>Management</u>, <u>and Prevention of Chronic Obstructive Pulmonary Disease</u> 2021 Report, the COPD Management Toolkit

offers chart review and documentation tools, clinical decision support, suggested order sets, and the patient registries solution to support your organization in the identification, monitoring, and management of adult patients with COPD.

Benefits:

- Dedicated expert toolkit resources
- Quality improvement methodology based on industry standards
- Clinical oversight from a credentialed clinical consultant
- Toolkit tailoring and personalization
- Decision, Build, and Validation Workshops to transform your current workflow
- Knowledge Transfer and Registries Workshop
- Project management support and tools
- Comprehensive organization-specific dictionary inventory
- Analytics development and support
- Direct links to the Wolters Kluwer's UpToDate® (UTD) Pathways from the MEDITECH physician documentation workflow

Estimated Timeframe: 4-6 months

After implementing this toolkit, healthcare organizations should see improved care and outcomes for COPD patients, including reduced exacerbations, improved function and quality of life as evidenced by improved mMRC grades, smoking cessation support, and medication management.