



Specialty Services: Interoperability

Successful interoperability strategies have become critically important to healthcare organizations. It is becoming apparent that developing a dedicated interoperability team can be beneficial. Let our Interoperability Professional Services fill that role and assist you to ensure that your organization is open and interoperable to both providers and consumers.

TEFCA Readiness Guidance

This service includes a review of the client's current state of interoperability and assessment of ability to connect to a national network under the terms of the Trusted Exchange Framework and Common Agreement.

Impact: The TEFCA Readiness Guidance will assist your organization with achieving health information exchange goals and connecting at the national level. Participation in the Trusted Exchange Framework and Common Agreement could also provide protection from some of the provisions in the 21st Century Cures Information Blocking rule.

Benefits:

- Guidance from a proven interoperable vendor
- Gain an understanding of regulatory landscape and readiness
- Assess readiness to connect nationally to a QHIN (Qualified Health Information Network)
- Single point of contact to evaluate interoperability needs
- Project management support and tools to stay on track

Information Blocking Guidance

This service includes a review of the client's current state of interoperability and recommendations to increase the level of health information exchange through MEDITECH solutions, in order to protect and minimize instances of information blocking.

Impact: MEDITECH Professional Services will outline areas that could benefit from more interoperability and to reduce instances of one-off solutions, which could increase complexities to health information exchange.

Benefits:

- Guidance from a specialist knowledgeable in the regulatory space
- An understanding of the MEDITECH solutions and how to optimize recommend additional services
- An understanding of ONC-certified technology
- Project management support and tools to stay on track

CommonWell Preparation Services

The CommonWell Preparation Services will provide a detailed explanation of CommonWell features and functionality needed to understand its potential.

Impact: CommonWell services will alleviate the burden on your staff to manage, and will also reduce the length of time to implement.

Benefits:

- Identify goals and priorities
- Become better prepared to start with the implementation
- Ensure all prerequisites are met
- Core services overview
- Help establish a plan for patient enrollment
- Outline how to connect to Carequality
- Overview of CCD consumption

CommonWell Workflow Training

MEDITECH Professional Services can step in and teach all aspects of the CommonWell workflow

Impact: Getting adjusted to the CommonWell workflow and training is the biggest part of the CommonWell implementation. End user training will cover all scenarios in order to help users become comfortable with the workflow.

Benefits:

- Incorporate train-the-trainer philosophy
- Assist with Registration/Front Office staff in patient enrollment
- Training on Patient ID Link CommonWell enrollment tool
- Training on the acknowledgement and consumption of documents
- An understanding of access controls

Health Information Exchange Workflow: CCD Consumption and Reconciliation

MEDITECH's Professional Services will provide education of the options to send and receive health information with disparate systems.

Impact: Become familiar with all of the areas within the MEDITECH applications which impact health information exchange.

Benefits:

- Training on the acknowledgement and consumption of documents
- An overview of the clinical information reconciliation process
- An overview of Direct Messaging process and workflow
- An overview of the query and exchange process through HIE and CommonWell

3rd Party RESTful API Apps Registration Assistance

MEDITECH's Professional Services will serve as the project manager and subject matter expert to facilitate the implementation process.

Impact: The MEDITECH Professional Services Project Management Service will manage each step of the project to alleviate the burden on your staff as well as reduce the length of time to onboard a 3rd party app for patient access..

Benefits:

- Coordinate efforts across MEDITECH applications
- Project management support and tools
- Assist with registration with the 3rd party app
- Help with defining FHIR end points and searchable locations.

3rd Party RESTful API Apps Data Validation Assistance

MEDITECH's Professional Services will serve as the project manager and subject matter expert to assist with the validation of the patient example needed for 3rd party RESTful API app validation.

Impact: Alleviate burden from customer to validate and troubleshoot with the API and data sets.

Benefits:

- Coordinate efforts across MEDITECH applications
- Troubleshoot issues
- Ensure proper mapping of data elements
- Project management support and tools