



## Implementation Services: Staff Training

Implementing an EHR can be an overwhelming initiative, unless you have a knowledgeable and trusted partner working on your behalf. MEDITECH Professional Services has a proven methodology, talented and tenured leaders, and an implementation project plan that makes it possible to achieve client goals and gain value from the investment.

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No EHR implementation would be successful without properly trained end users. MEDITECH Professional Services offers adjunct end-user training that utilizes a multi-channel approach.

- Learning Management System (LMS)
- Classroom education sessions
- At-the-elbow, personalized training
- Go-LIVE support teams

Using an LMS enables MEDITECH Professional Services to bring a unique training experience to your implementation. This value-added benefit provides convenience, flexibility, and accountability to your training program. The LMS provides a full library of content composed of 3 – 5 minute micro education tutorials, tracking your team's progress and ensuring comprehension through analytics dashboards. The LMS allows for mobile access to microlearning sessions at a time that is convenient for your staff.

MEDITECH Professional Services also provides a full on-premise education curriculum with industry-proven tools and techniques in order to provide efficient and targeted classroom education for your end-user staff. Training coordinators take on the scheduling, methodology, and curriculum management — tailored to each facilities' needs for optimal outcomes.

We also recognize that, for some end users, classroom settings are not ideal. Our concierge elbow service offers at-the-elbow sessions that not only provide personalized attention, but also optimize your providers' software to make their introduction to the MEDITECH EHR a positive experience.