



**MEDITECH**  
PROFESSIONAL  
SERVICES



## Specialty Service: Business and Clinical Analytics

MEDITECH's Business and Clinical Analytics Specialty Services group is a comprehensive and integrated group of individuals ready to assist clients in achieving clinical and operational excellence. Our team of data engineers and dashboard developers are trained to "get the data out" and provide visualizations that measure performance and outcomes for any process improvement project or executive overview. Whether you're looking for new content or to maximize the content you have, trust the experts at MEDITECH.

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Services include:

- Dataset and Dashboard Development
- Advanced BCA Training
- BCA Monitoring
- BCA Subject Matter Experts
- Onsite Training
- SQL-Only Engagements

### Block Hours Engagements

With a block of consulting hours customers have access to Data Engineers, Dashboard Developers, and BCA Subject Matter Experts. The hours can be used for dataset development, dashboard development, remote or onsite training, as well as direct SQL consulting.

**Impact:** Access to the entire BCA professional Services team provides the maximum flexibility to meet any reporting requirement or project need.

**Benefits:**

- A flexible service for collaboration with MEDITECH BCA consultants
- Access to SQL data engineers, dashboard developers, and subject matter experts
- Allocation of time to multiple projects at once
- Able to supplement I/T responsibilities
- Perform BCA ETL monitoring, user maintenance, and post-LIVE validation
- Personalized post-LIVE remote training
- Quoted based on a block of hours

### Monthly Hours Engagements

Secure committed resources every month to supplement I/T resources for BCA or to onboard new staff members responsible for either the support or use of BCA at their healthcare facility. As with block hours the healthcare organization will have access to Data Engineers, Dashboard Developers, and BCA Subject Matter Experts. The hours can be used for dataset development, dashboard development, remote or onsite training, and direct SQL consulting.

**Impact:** Access to the entire BCA professional Services team provides the maximum flexibility to meet any reporting requirement or project needs.

**Benefits:**

- A flexible service for collaboration with MEDITECH BCA consultants
- Access to SQL data engineers, dashboard developers, and subject matter experts
- Allocation of time to multiple projects at once
- Able to supplement I/T responsibilities
- Perform BCA ETL monitoring, user maintenance, and post-LIVE validation
- Personalized post-LIVE remote training on BCA-related topics
- Quoted based on the number of hours per month

## Onsite BCA Training

With an onsite engagement, organizations receive personalized and specialized training on BCA. This includes a fully customizable agenda to cover basic, intermediate, and advanced training. Included in the engagement is a block of hours to be consumed post-visit to ensure follow-up on all action items and takeaways.

**Impact:** Comprehensive training that prepares the organization or a group of users on BCA. This approach works best with new users who want to be onboarded in BCA quickly.

**Benefits:**

- Customizable and personalize training
- Basic to advanced training
- Develop skills to take on the support of BCA
- Develop skills to create new dashboards

## SQL-Only Engagements

For those customers who do not have BCA, but need assistance with SQL writing or consulting from MEDITECH's data repository.

**Impact:** Can expand reporting capacity within the organization.

**Benefits:**

- MEDITECH Data Engineer can either create or peer review existing SQL code

**Customer Success:**

- The ability to outsource SQL writing when the volume of report requests exceeds existing resources
- MEDITECH knows MEDITECH better than anyone