Efficiency Dashboard

EHR software has historically received low usability and user satisfaction scores - but with MEDITECH’s new Efficiency Dashboard, opportunities for personalization and targeted training can be proactively addressed, empowering physicians and organizations to spearhead their EHR and gain a comprehensive understanding of the user experience.

All physicians want to be effective and efficient with their EHR; but without the proper tools, it’s impossible to understand how well users are working with the software. Real-time analytics can identify opportunities for improvement in EHR usage as well as strengths among “power users”. This data can be used to develop targeted, worthwhile training to optimize user efficiency and increase overall satisfaction. Increased confidence in the usability of the EHR will enable physicians to focus more on their work and less on the software, ultimately decreasing physician burnout.

**Analyze**
Evaluate users based on a variety of standard and organization-defined metrics

**Identify**
Identify outliers (both low-efficiency and high-efficiency users)

**Train**
Develop targeted training for low-efficiency users, based on practices of high-efficiency users

**Optimize**
Continuously improve training methods and establish organizational best practices

**Personalize**
Teach users how to personalize the EHR to make it work for them (not the other way around)

**Empower**
Create self-sufficient, satisfied users who are more productive and less prone to burnout