

Attract, engage, and empower consumers with **MEDITECH's PATIENT ENGAGEMENT SOLUTIONS**

The key to improving patient engagement is to offer tools that they use in their everyday life.

This helps to attract more engaged, brand-loyal consumers, and empowers them to participate more fully in their care. With MEDITECH's Patient Engagement solutions, you can improve outcomes, enhance consumer loyalty, and increase revenues with solutions that keep your healthcare organization connected to consumers and patients alike.

How Expanse helps



Your Patients

- Less time in crowded waiting rooms
- Faster registration process
- Family and caregiver access
- Familiar digital experience using everyday devices
- Care where and when it's needed
- More convenient access to care teams



Your Clinicians

- Improved clinician efficiency
- Familiar workflows
- Better management of chronic conditions
- Know the full patient story
- Interact with patients via secure messaging



Your Healthcare Organization

- Entice new patients and expand revenue streams
- Better outcomes for your patients
- Increased patient loyalty and portal adoption
- Fewer missed appointments
- Keep practice on schedule
- Faster payments and fewer denials





How you get there



Provide Access to Records

Patient and Consumer Health Portal

Convenient access to all of the tools needed to manage care

(also available in French and Spanish)

MHealth app

Secure access from any mobile device

(also available in French and Spanish)

Timely access to test results

Improves communication and portal adoption

New patient onboarding

Convenient way for new patients to register with your organization and gain portal access

Health Records on iPhone®

Aggregate records and health app data across participating organizations and EHRs, and share select data with providers* (with iOS 15)



Maintain Communication

Virtual Care

Provides a convenient alternative to office visits

Virtual On Demand Care

Provides 24/7 urgent care to your community

Remote patient monitoring

Monitor data from personal health and medical devices

Expense Patient Connect

Two-way communication keeps patients informed, reduces no shows, and improves staff efficiency



Streamline Patient Intake

Self-scheduling

Patients can book appointments for virtual or in-person visits without picking up a phone

Pre-registration

Updates to demographics and upload of ID/insurance cards before the visit saves staff time

Questionnaires

Know the full story prior to the visit

Online bill pay

Get paid sooner

Contactless self check-in

Patients avoid waiting rooms and kiosks by scanning a QR code upon appointment arrival

Learn more at mdte.ch/pateng