Attract, engage, and empower consumers with MEDITECH’s PATIENT ENGAGEMENT SOLUTIONS

The key to improving patient engagement is to offer tools that they use in their everyday life. This helps to attract more engaged, brand-loyal consumers, and empowers them to participate more fully in their care. With MEDITECH’s Patient Engagement solutions, you can improve outcomes, enhance consumer loyalty, and increase revenues with solutions that keep your healthcare organization connected to consumers and patients alike.

How Expanse helps

Your Patients
- Less time in crowded waiting rooms
- Faster registration process
- Family and caregiver access
- Familiar digital experience using everyday devices
- Care where and when it’s needed
- More convenient access to care teams

Your Clinicians
- Improved clinician efficiency
- Familiar workflows
- Better management of chronic conditions
- Know the full patient story
- Interact with patients via secure messaging

Your Healthcare Organization
- Entice new patients and expand revenue streams
- Better outcomes for your patients
- Increased patient loyalty and portal adoption
- Fewer missed appointments
- Keep practice on schedule
- Faster payments and fewer denials
How you get there

Provide Access to Records

**Patient and Consumer Health Portal**
Convenient access to all of the tools needed to manage care
(available in French and Spanish)

**MHealth app**
Secure access from any mobile device
(available in French and Spanish)

**Timely access to test results**
Improves communication and portal adoption

**New patient onboarding**
Convenient way for new patients to register with your organization and gain portal access

**Health Records on iPhone®**
One aggregated record across participating organizations and EHRs

Maintain Communication

**Virtual Care**
Provides a convenient alternative to office visits

**Virtual On Demand Care**
Provides 24/7 urgent care to your community

**Remote patient monitoring**
Monitor data from personal health and medical devices

**Expanse Patient Connect**
Two-way communication keeps patients informed, reduces no shows, and improves staff efficiency

Streamline Patient Intake

**Self-scheduling**
Patients can book appointments for virtual or in-person visits without picking up a phone

**Pre-registration**
Updates to demographics and upload of ID/insurance cards before the visit saves staff time

**Questionnaires**
Know the full story prior to the visit

**Online bill pay**
Get paid sooner

**Contactless self check-in**
Patients avoid waiting rooms and kiosks by scanning a QR code upon appointment arrival

Learn more at mdte.ch/pateng