

# MEDITECH EXPANSE

**MEDITECH's Patient and Consumer Health Portal and MHealth app** can help organizations to inform, engage, and empower patients - so they can easily stay connected with your organization while also staying on top of their health.

Here's how MEDITECH's Patient Engagement solutions can help create a stronger partnership between your providers and your patients, and increase their satisfaction while improving outcomes and revenues.

## INFORM

Sharing knowledge between patients and providers about managing health conditions builds a foundation for informed decision-making and participation.

## ENGAGE

Being actively involved in decision-making and health management lets patients partner with providers in improving their health and their care.

## EMPOWER

Empowering patients to participate fully in their care results in better clinical outcomes, greater patient satisfaction, and lower costs.



### Patient Communication

Patients who better understand their condition report higher overall quality of life and are more satisfied with their treatment.

**Letters & Scanned Documents**

**Attachments  
Secure Messages**

**Medications & Medication Renewals**



### Appointments

Convenient self-scheduling attracts more consumers and increases market share. Self-scheduling reduces call wait times, reduces call center volume, and improves care gaps.

**View Appointments and Appointment Instructions**

**Manage Appointment:**  
(Request, Cancel, Reschedule)

**Direct Appointment Booking  
Expansive Patient Connect**  
(Reminders and More)



### Billing

Online access makes collections more efficient for providers and more convenient for patients. Processing time and other delays are minimized when online channels for payment are available. Physicians are better positioned to optimize and streamline revenue cycle.

**View Billing Data**

**View Payment Plan Terms**

**MEDITECH Online Bill Pay**



### Information Access and Sharing






Facilitate secure sharing of patient information to ensure continuity of care.

**MHealth App**

**View, Download, Transmit Health Summaries & CCDs**

**Health Records on iPhone®  
Shared Access**

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	INFORM	ENGAGE	EMPOWER
 <b>Enrollment</b> Patients appreciate having easy online access to their health information. Offer multiple avenues for patients to access their health information and manage their care.	<b>Quick Enrollment</b> <b>Streamlined Enrollment</b>	<b>Automatic Portal Invitations</b> <b>Self Enrollment</b>	<b>New Patient Onboarding</b>
 <b>Pre-registration/Check-in</b> Convenient, contact-free registration and check-in saves time, reduces waiting room crowding, and gives care teams updated information prior to the visit, reducing documentation burden.	<b>Upload Identification Card</b> <b>Upload Insurance Cards</b>	<b>Update Allergies</b> <b>Update Medications</b> <b>Sign Consent Forms</b> <b>Pay Copay</b> <b>Update Patient, Family, and Social History (PFSH)</b>	<b>Self Check-in (QR Code Scan)</b>
 <b>Reports and Notes</b> Promote patient safety, increase patient trust, and improve communication with caregivers.	<b>Diagnostic Reports</b> <b>Laboratory Results</b> <b>OpenNotes</b>	<b>Questionnaires</b>	<b>OurNotes</b>
 <b>Virtual Care</b> Virtual Care is a gateway allowing patients and providers to remain connected throughout the care journey.		<b>Scheduled Virtual Visits</b> <b>Virtual Rounding Tool</b>	<b>Virtual On Demand Care</b>
 <b>Remote Monitoring</b>		<b>Monitor with Registry Workflows (Ambulatory)</b>	<b>Monitor with Care Manager Workflows (Acute)</b>