MEDITECH EXPANSE

MEDITECH's **MyHeathHub** and **MHealth app** can help organizations to inform, engage, and empower patients - so they can easily stay connected with your organization while also staying on top of their health.

Here's how MEDITECH's Patient Engagement solutions can help create a stronger partnership between your providers and your patients, and increase their satisfaction while improving outcomes and revenues.

	INFORM	ENGAGE	EMPOWER
	Sharing knowledge between patients and providers about managing health conditions builds a foundation for informed decision-making and participation.	Being actively involved in decision-making and health management lets patients partner with providers in improving their health and their care.	Empowering patients to participate fully in their care results in better clinical outcomes, greater patient satisfaction, and lower costs.
Patient Communication Patients who better understand their condition report higher overall quality of life and are more satisfied with their treatment.	Campaigns Broadcast Messaging Letters & Scanned Documents	Attachments Secure Messages Expanse Patient Connect Appointment Reminders	Medications & Medication Renewals Chat Assist
Appointments Convenient self-scheduling attracts more consumers and increases market share. Self-scheduling reduces call wait times, reduces call center volume, and improves care gaps.	View Appointments and Appointment Instructions Reminders via Email and/or SMS	Manage Appointment: (Request, Cancel, Reschedule)	Self-Schedule Appointment Booking Expanse Patient Connect (Reminders and More)
Billing Online access makes collections more efficient for providers and more convenient for patients. Processing time and other delays are minimized when online channels for payment are available. Physicians are better positioned to optimize and streamline revenue cycle.	View Billing Data	View Payment Plan Terms	Make Payments with MEDITECH Online Bill Pay
Information Access and Sharing Facilitate secure sharing of patient information to ensure continuity of care.	MHealth App Secure Messaging with Care Teams	View, Download, Transmit Health Summaries & CCDs	Health Records on iPhone® Shared Access Proxy/Family Shared Access

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E X P A N S E

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Enrollment Patients appreciate having easy online access to their health information. Offer multiple avenues for patients to access their health information and manage their care.	**Quick Enrollment** **Streamlined Enrollment**	**Automatic Portal Invitations**	**New Patient Onboarding** **Self-Enrollment**
Pre-registration/Check-in Convenient, contact-free registration and check-in saves time, reduces waiting room crowding, and gives care teams updated information prior to the visit, reducing documentation burden.	**Email or SMS Links to Pre-Registration and Check-In**	**Update Allergies** **Update Medications** **Upload Identification Card** **Sign Consent Forms** **Upload Insurance Cards** **Update Patient, Family, and Social History** (PFSH)	**Self Check-in** (QR Code Scan)
Reports and Notes Promote patient safety, increase patient trust, and improve communication with caregivers.	**Diagnostic Reports** **Access to Download Chart** **OpenNotes**	**Questionnaires**	**Access to Download Chart**
Virtual Care Virtual Care is a gateway allowing patients and providers to remain connected throughout the care journey.	**Group Virtual Sessions**	**Scheduled Virtual Visits** **Virtual Rounding Tool**	**Virtual On Demand Care**
Remote Monitoring	**Care Plan Data Education**	**Post-Discharge Monitoring** **Monitor with Registry Workflows (Ambulatory)** **Monitor with Care Manager Workflows (Acute)**	**Remote Patient Monitoring**