



MEDITECH
PROFESSIONAL
SERVICES



PHYSICIAN PEAK PERFORMANCE PROGRAM

The physician experience is closely tied to the sophistication and quality of the tools they use, as well as the extent to which these features have been optimized for individual workflows and preferences. MEDITECH's Physician Peak Performance Program is a multi-faceted approach to providing physician informatics leaders, physician users, and organizations with the support they need for an ideal EHR experience. Our program equips providers with the tools and knowledge they need to achieve optimal system mastery and flow that best suits the way they practice.

Offered through MEDITECH Professional Services, the Physician Peak Performance Program consists of multiple tracks, each consisting of targeted assessments, activities, objectives, and outcomes measurements.

CHOOSE YOUR TRACK

CMIO ADVISORY SUPPORT

PERSONALIZE

PHYSICIAN LEADERSHIP &
GOVERNANCE SUPPORT

INTERIM PHYSICIAN CONSULTANT
INFORMATICIST LEAD

PHYSICIAN CONSULTANT HOURS

MEDITECH

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OUR OFFERING

At the forefront, our mission is to enable our clients to provide higher quality care with greater efficiency. The Physician Peak Performance Program has unique tracks that can be undertaken individually, combined with one another, or customized to your organizational needs. We'll pair you with physician leaders and subject matter experts that offer robust knowledge and experience, encourage culture and change management, and leverage industry methodology to help you achieve your clinical, operational, and financial goals.

CMIO ADVISORY SUPPORT

Designed to provide support, education, and coaching to an individual new to the CMIO, CIO, or physician informatics leadership role. With educational and hands-on sessions, the program is designed to provide a solid foundation of basic physician system informatics concepts, principles, and system functionality to help your new CMIO and physician leaders.

PERSONALIZE

A robust assessment of physician usability and configuration in the EHR. Our team will review key settings and work closely with staff physicians to optimize preferences, settings, widgets, and workflows to improve system utilization and satisfaction. We will provide education and training opportunities along with a detailed action plan summarizing opportunities for optimal physician efficiency.

INTERIM PHYSICIAN CONSULTANT INFORMATICIST LEAD

For organizations where there is an unmet need for a physician informatics leader, Professional Services will provide a temporary, experienced Physician Consultant to fill the role of interim CMIO or other designated physician informaticist leadership position. The Physician Consultant will provide in-person and remote support to facilitate standing physician advisory meetings, conduct other necessary physician-focused informatics meetings, lead content and workflow design projects, assist with change management activities, help with identifying/recruiting other physician subject matter experts, and support in other requested areas.

PHYSICIAN LEADERSHIP AND GOVERNANCE SUPPORT (SEMINAR)

An on-site, multiple-day seminar with pre-visit and post-visit activities. The seminar will cover topics like creation of a strong and effective physician and organizational informatics governance structure, definition of physician informatics roles and early identification of candidates to fill the roles, physician advisory committee makeup and meeting format, and physician communication strategies.

PHYSICIAN CONSULTANT HOURS

A flexible offering to engage a Professional Services Physician Consultant in the project of your choosing. A pre-engagement discussion will allow us to determine the scope of work and the best-suited consultant.



PROGRAM BENEFITS

- ★ Dedicated Physician Consultant, Project Management, and Subject Matter Expert support
- ★ Curriculum aligned with industry topics and standards
- ★ Underlying focus on change management and governance structure to drive leadership and success in ongoing clinical IT initiatives
- ★ Interactive sessions using the MEDITECH Expanse EHR
- ★ Facilitation and/or participation in physician workgroup/advisory meetings
- ★ Actionable content and materials
- ★ Focused system and workflow assessments
- ★ Remote and on-site opportunities
- ★ Ability to tailor to an individual client's needs
- ★ Education and knowledge transfer for sustained peak performance

Let our team help your staff reach peak performance. For more information, or to request a quote, contact your Marketing Consultant or reach out to [Professional Services](#) directly.