Communicate at the Speed of Life with Expanse Patient Connect

Meet patients where they are, by using technology they’re already comfortable with. Expanse Patient Connect is a real-time, two-way communication solution that improves your efficiency while strengthening the bonds between healthcare organizations and their communities.

- **Automated** messages (available in 19 different languages) engage and inform patients while reducing workload for staff.

- Appointment confirmations and cancellations flow back into Expanse in **real time**, so you can quickly identify and fill open time slots.

- **Direct links** drive portal adoption - prompting patients to sign up and guiding them to pre-registration and self check-in tools.

- The **Virtual Waiting Room** allows patients to seek in-person care without unnecessary exposure to other patients and staff.

- **Campaigns** enable your care managers to send actionable messages to select groups of patients, which assist in closing care gaps, managing chronic diseases, and promoting wellness.

**Key Benefits**

- **Convenience**: Interact with patients the way they want, using technology they already use in their everyday lives

- **Flexibility**: Can be used with any device with texting capability — no app, smartphone, or internet connection required

- **Integration**: Patient responses and associated actions feed directly into the EHR

- **Efficiency**: Streamline staff workflows, quickly fill empty slots, and improve your bottom line

- **Protection**: Communicate COVID-19 testing and vaccine information and provide support for virtual waiting rooms