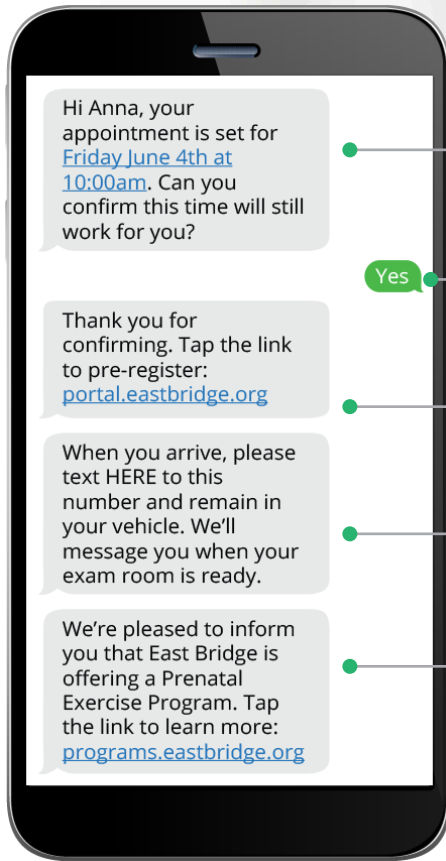




Communicate at the Speed of Life with **ExpansE Patient Connect**

Meet patients where they are, by using technology they're already comfortable with. ExpansE Patient Connect is a real-time, two-way communication solution that improves your efficiency while strengthening the bonds between healthcare organizations and their communities.



- **Automated** messages (available in 19 different languages) engage and inform patients while reducing workload for staff.
- Appointment confirmations and cancellations flow back into ExpansE in **real time**, so you can quickly identify and fill open time slots.
- Direct links **drive portal adoption** - prompting patients to sign up and guiding them to pre-registration and self check-in tools.
- The **Virtual Waiting Room** allows patients to seek in-person care without unnecessary exposure to other patients and staff.
- **Campaigns** enable your care managers to send actionable messages to select groups of patients, which assist in closing care gaps, managing chronic diseases, and promoting wellness.

Key Benefits



Convenience

Interact with patients the way they want, using technology they already use in their everyday lives



Flexibility

Can be used with any device with texting capability — no app, smartphone, or internet connection required



Integration

Patient responses and associated actions feed directly into the EHR



Efficiency

Streamline staff workflows, quickly fill empty slots, and improve your bottom line



Protection

Communicate COVID-19 testing and vaccine information and provide support for virtual waiting rooms