MEDITECH’s Home Health product does more than simply capture information — it drives business processes and guides decisions through intelligent, task-driven communication. Our software understands the home care environment and regulatory requirements surrounding it. As a result, it guides the appropriate users to perform the appropriate tasks efficiently and accurately — every time. As an integrated component of MEDITECH’s EHR, Home Health promotes the continuity of care by supporting timely treatment of patients’ conditions after discharge.

With our Home Health product, your agency will be able to:
- Manage workloads through process-driven task lists, including the option to flag time-sensitive tasks to prevent bottlenecks.
- Automatically receive referrals from the hospital and carry forward demographics, allergies, medications, discharge summaries, and more.
- Schedule visits, procedures, and assessments in accordance with regulatory requirements.
- Reconcile patient medications across care venues.
- View lab results that populate the Home Health record.
- Integrate billing and clinical processes to automatically place and resolve payer-specific billing conditions and promote compliant billing.
- Monitor claims until they reach a zero balance.
- Exchange patient information with the hospital—such as visit notes, patient summaries, and orders — to support the continuity of care.

**Make Decisions through Process-Based Workflow**

Home Health is designed to ensure the right person is sent the right task, at the right time. All tasks are pushed out to appropriate employees — as determined by your organization — through their desktops, with the completion of one task triggering the creation of the next. Information is pushed to staff based on what they need to know, including the ability to post notes to a chart for all care providers to see. Our Home Health product knows what needs to be done next and, if not, it knows the appropriate questions to ask. Tasks and timeframes are based on your agency's business objectives, as well as patient- and payer-specific requirements. For example, staff can receive reminders when patient recertification is required. Integrity checking is also available throughout the system to flag omissions or contraindications and provide staff with the opportunity to correct them.

**Capture Data and Generate Tasks at Intake**

Home Health referrals can be automatically generated from your hospital based on discharge disposition. These referrals include demographics, contact information, payers, documents, reports, allergies, and medications at discharge. Referrals from other sources can also be processed. Home Care staff can capture
additional information, including:

- Mapping directions to the patient's home.
- Clinical data, such as: advanced directives, diagnoses, procedures, and ordered services.
- Referring facility information, including admission and discharge dates and payers.
- Current patient status, which triggers the appropriate tasks: care coordination, insurance verification, follow up with hospital on discharge.

**Effectively Place Orders and Coordinate Care**

Home Health uses protocols to establish best practices, streamline care planning, and guide clinicians in the patient’s home. Protocols can be automatically triggered by diagnosis, procedure, and condition and can be filtered by such criteria as physician, payer, and discipline. Additional protocols can be added at any time. Home Health enables users to:

- Document how and when an order was received and the frequency and duration of the ordered services.
- Build your own standard order sets.
- Schedule services using centralized, decentralized, or clinician self-scheduling.
- Utilize drag-and-drop functionality to schedule services and assign to the appropriately credentialed field staff.
- Remain in compliance with all orders and regulations, such as CMS OASIS time points and supervisory aide visit assessments.
- Receive notifications if orders have not been returned signed.
- View clinician schedules online through a mobile device — such as general patient information, diagnosis, procedure, medications, allergies, and contacts — and use common mobile device conventions to dial phone numbers and launch maps.

**Efficiently Document Visits and Simplify OASIS Documentation**

MEDITECH has organized all OASIS questions by body system for easier completion. Agency-defined policies and procedures guide staff through documentation to ensure protocols are met. To minimize data entry, care providers can document by exception, use checkboxes or radio buttons, and document details through free text notes. If additional health problems are identified in the home, care providers can add assessments or interventions on the fly and document them as one-time occurrences or add them to the care plan. Additional files, such as images, videos, and documents, can also be attached to the visit documentation to track progress or regression over time. Upon completion, a care provider can finalize the visit and apply his or her signature, or save it to his or her task list to complete later.

Care providers can also record activity, travel time, mileage, and expenses. This information can flow via an interface to a third-party time and attendance system, and from there to MEDITECH's Payroll to generate staff paychecks. To understand the most cost-effective routes between patient visits, collaboration with a third-party mileage reimbursement vendor will allow you to send a daily list of patient addresses, including clinician-completed trips, for accurate calculations.

**Safely Order, Document, and Reconcile Medications**

Home Health enables your agency to safely record and manage patients’ medications from intake through the conclusion of care. We have embedded the First DataBank formulary within our system which provides a starter formulary of over 20,000 medications and includes Tall Man font and Geriatric precautions modules. Care providers are able to:

- Enter prescribed and non-prescribed medications found in the home, including name, strength,
route, form, purpose, dose, and frequency.

- Add newly-prescribed medications, including Titrated and non-formulary medications.
- View and print medication education monographs in English and Spanish.
- Document the reconciliation of medication interactions.

**Perform Comprehensive Service Plan Review to Produce the 485**

When a patient has been admitted to a service, Home Health guides you through the process of finalizing the service plan and submitting the 485. Staff can:

- View visual prompts within clinical documentation to ensure all sections of the 485 are captured.
- Update orders, code diagnoses, make any final additions, and electronically sign off on the service plan.
- Perform a supervisory review of the service plan, including diagnoses, procedure codes, and contributions from all disciplines.
- Request and record any necessary follow-up care.
- Preview, edit, and electronically sign the 485.

**Proactively Track and Manage Claims to Achieve Zero Balance**

Home Health proactively guides users through claim management until all outstanding balances are zeroed out. Support for both electronic and manual remittances, along with automated follow-up reminders, help keep AR days low and payments complete. Your billing staff are able to:

- Automatically receive charges through integration with clinical functionality.
- Import other vendor supply charges.
- Establish payer-specific billing conditions to hold and flag incomplete claims and ensure compliant billing.
- Perform payer-specific claim checks to ensure accurate claim submittal.
- Receive automatic notification of late payment once outstanding claims have reached agency-defined and payer-specific payment thresholds.
- Transfer outstanding balances to secondary payers or guarantors.
- Assign staff to follow up on claims and establish timeframes and reminders.
- Scan and attach necessary documentation when re-submitting claims.
- Maintain history of a patient’s financial account, including billing notes, transactions, payer updates, and PPS information.

**Generate Reports to Extract and Compile Meaningful Data**

Home Health is delivered with a library of standard reports, along with the option to create your own reports using our embedded system reporting, the Report Wizard. The Report Wizard uses simple point-and-click and drag-and-drop functions to quickly build and save custom reports. Users can define data fields, field length, layout, alignment, sorting, page orientation, and filtering criteria and can preview the report prior to completion.
Integrate with Hospital’s MEDITECH System

Integration across MEDITECH Expanse helps healthcare organizations promote care without walls. Integration between systems includes:

- Patient records are linked to support demographic data exchange.
- Hospital discharge information, including medications, allergies, and lab results, file into Home Health.
- Home Health updates the EHR with visit notes, vital signs, medications, and allergies.
- Hospital physicians can electronically sign 485s, interim orders, and summary reports.
- Home Health sends daily and monthly debits and credits to the General Ledger.
- Upon acceptance of the referral, home care staff can determine additional reports and documents to carry forward (e.g., discharge summary, history and physical, and CCD).
- Integration with Community-Wide Scheduling prevents scheduling conflicts by taking into account a patient’s current inpatient and ambulatory appointments when scheduling visits.
- Home care agencies receive an admission notification status (e.g., ER, inpatient, or observation), when one of their patients is seen in the hospital.
- Sending Home Health documents to the hospital’s Scanning and Archiving solution.
- Sending Home Health data elements to the Data Repository, data warehouse, for SQL- based reporting.

For more information about our Home Health product, contact Brian Doyle, Director of Home Care Sales.