As your patients transition from acute and ambulatory environments to continuing care services, home health, or hospice, our patient-focused MEDITECH Expanse provides consistent functionality to manage workflow, facilitate enterprise-wide communication, and ease transitions for a seamless continuation of care. Comprised of our integrated applications, MEDITECH’s Continuing Care features provide the clinical, administrative, and financial tools to manage the complex care needs of patients and residents across your continuum of care – including inpatient rehabilitation, long-term chronic hospitals; skilled nursing, long-term care, independent, and assisted living facilities.

Clinical Functionality

MEDITECH’s Continuing Care Features include comprehensive assessment tools for documenting complex patient care scenarios, predictive and real-time surveillance alerts to identify suspected or unsuspected conditions, and the flexibility to restore orders and care plans for effective transitions across various care settings. Continuing care facilities and staff can:

Use Flexible Documentation Capabilities

In real time, all specialty care providers (e.g., nurses, therapists, and social workers) can easily document the complex care provisions, services, and treatment plans for their patients and residents. Our documentation tools enable you to capture the unique care requirements mandated by continuing care facilities. Using our documentation capabilities, you can also:

- Maintain a current list of care team members and view past visit lists.
- Delegate, default, and edit intervention responsibilities to the care team or individual providers.
- Quickly and easily review past encounters by synopsis or details.
- Reinstate restorable orders and previous visit care plans upon return from acute care hospitals.
- Edit standard and organizational care plans, while tailoring to an individual’s care needs.
- Perform individual or group reviews of care plans.
- Document one complete group therapy note and attach individual notes for each group member.
- Capture therapy minutes, monitor daily totals in real time, and assess therapy cap data pushed from billing to the status board, ensuring awareness of reimbursement thresholds.

Support for MDS Requirements

MEDITECH provides all CMS-required Minimum Data Sets (MDSs), and streamlines the data capture process for you by mapping clinical and administrative data to the MDS. The fully-compliant MDS Assessment is embedded into your care provider’s daily workflow via timely reminders that are delivered to desktops and status boards. To prevent incomplete documentation, MDS sections cannot be completed if conflicts or unanswered questions remain. Using our point-and-click MDS assessment templates, you can:
• Share query responses between the clinical assessment and the MDS.
• Recall values from either clinical assessments or previous MDSs.
• Automatically trigger the appropriate Care Assessment Areas (CAAs) based on MDS entries.
• Check for conflicts within each MDS section and the entire document.
• Seamlessly populate the resident’s account with the appropriate data from a finalized MDS.
• Manage MDS submissions and facilitate quality indicator reporting.

The MDS coordinator and approved nursing staff can create and edit the CMS 672 and 802 reports. Also, the next appropriate MDS can be generated by the system upon admission, and as each MDS is completed.

Monitor Patient and Resident Care
Flowsheets and status boards enable you to monitor real-time information on your patients and residents with instant notification for any condition changes. Status boards and customizable flowsheets can be adjusted to the unique needs of departments and specialties. Using customizable flowsheets, care documented throughout the enterprise can be organized onto a single screen to monitor status, view trends, and evaluate progress. In addition, the Specialty Care flowsheet can also be used to manage high-acuity, intensive care patients with ventilators, infusions, titrations, and frequent assessment documentation on a single screen.

Real-time Notifications
With immediate access to clinical information, clinicians can make informed decisions, ensuring patients and residents receive the appropriate care. For example, status boards provide instantaneous, color-coded notifications, allowing clinicians to perform care or intervene before conditions escalate (e.g., due or overdue interventions, medication administrations, abnormal or critical results, and vital signs). By having this prompt reminder, clinicians can improve not only the quality of care, but also patient and resident satisfaction by tending to their needs in a timely, effective manner.

Predictive Surveillance of At-Risk Conditions
Integrated into clinical workflow, MEDITECH’s surveillance capabilities provide an actionable, real-time monitoring system for preventative care. By capturing discrete clinical and demographic data (e.g., vital signs, test results, and assessments), MEDITECH’s predictive surveillance capabilities automatically identify patients and residents who qualify for quality measures or who may be at-risk of developing specific conditions (e.g., falls, CAUTI, and pressure ulcers). We deliver standard, best practice toolkits for fall risk, CAUTI, and other conditions, which include templates, surveillance boards, managerial watchlists, algorithms, order sets, and additional care items. Specialty clinicians can also be notified of consults – rehab therapies, nutritional services, and respiratory services – from across your entire enterprise.

Immunization Tracking
MEDITECH Expanse also includes a centralized immunization record where clinicians can view, enter, and update a resident’s immunization history and project future immunizations across the continuum of care. Clinicians can receive notifications when patients and residents are approaching or late for the next immunization; can also document on tailored vaccination assessments. In addition to permanently retaining all immunization records, you can submit resident immunization data to third-party agencies using MEDITECH’s public health reporting interfaces.

Support Care Transitions
Since our Continuing Care Features is an integral part of MEDITECH Expanse, clinicians have a complete patient record available, ensuring a continuity of patient care for smoother handoff communication and
effective transitions. MEDITECH Expanse is also fully interoperable, allowing clinicians to securely exchange summary of care documents or CCDs with hospitals, organizations, or other providers for seamless transitions of care.

**Interoperable Data Exchange**
With our CCD exchange capabilities, providers can automatically forward CCDs to another facility or the patient’s next level of care through point-to-point interfaces, a record locator service, or Direct Messaging. As CCDs are collected from various locations in the community, clinicians are alerted to their presence and can view pertinent sections of the received information or the whole document in various formats, making it easy to quickly become familiar with a patient’s history. Our CCD capabilities also support the electronic reconciliation of medications, allergies, and problems received as part of a transition of care summary.

**Medication Reconciliation**
By performing medication reconciliation at each level of care, MEDITECH Expanse promotes patient safety, reduces the risk of medication errors, and captures a snapshot of reported medications, active prescriptions, and inpatient medications with indicators for the current medication reconciliation status. Medications can also be gathered from the CCD/summary of care document or electronic medication claim history (if using e-Prescribing), eliminating the risk that a medication prescribed during a hospital stay will be omitted upon return to the continuing care facility. At each transition, you can determine which medications should be continued, held, cancelled, discontinued, or require special instructions. Having an accurate medication list is particularly important as these medications can be converted to active orders for the current care setting.

**Handoff Communication**
MEDITECH Expanse enhances communication among all staff responsible for direct care. Staff not only have access to real-time results and documentation from other care team providers, but can also securely message one another and reassign care responsibilities. During shift changes, status boards and customizable flowsheets act as convenient handoff communication tools for nurses. Nurses can include notes for the next shift, while arriving nurses can view notes, due and overdue interventions, administrations, orders, and results.

**Billing and Administrative Functionality**
MEDITECH’s automated administrative, billing, and collection features support the specific needs of your continuing care patients and residents, allowing you to focus on managing your organization’s administrative workflow and financial health. In addition, with our integrated Best Match MPI Search, you can locate a patient record that is the best match based on multiple variables, including exact name, Soundex, nickname, and partial name. MEDITECH Expanse finds all possible matches and returns a complete list of results ordered from best to least likely. Furthermore, your organization will also benefit from the following functionality to support the needs of your continuing care facilities:

**View and Maintain Resident Financials and Allowances**
Resident allowances — such as social security checks or other deposited money, personal belongings, and patient accounts — can be tracked using our versatile Resident Trust Accounting Desktop. Allowances can be applied to a resident’s personal expenses or to the patient’s billing account balance. From one centralized desktop, you can:
- Access daily workflows via worklists.
- Open or close resident trust accounts.
- Track a resident’s personal funds and items.
- Track, add, and edit fiduciaries associated with the resident.
- Store pictures of each fiduciary and edit demographic information.
- View transactions (e.g., deposits, withdrawals, interest, and adjustments); process or view statements.
- Scan and attach important documents to the resident’s account.
- View your daily or monthly financial balances, cash flow, and GL statistics by facility or group.

**Track Real-Time Census and Occupancy levels**
To better manage census and occupancy levels, continuing care facilities benefit from MEDITECH’s interactive Bed Management Desktop, which provides real-time census and occupancy levels. Using visual indicators — such as color-coding and icons — you can easily identify beds that are available, occupied, blocked, reserved, on hold, and ready for cleaning. In addition, you can view individual bed specifics, patient information, and housekeeping information.

**Medicare/Medicaid Bed Certification**
Our dynamic bed management capabilities also allow you to track and manage Medicare and Medicaid certified beds. For each facility, you can use the financial class or insurance to define the number of beds by payer, enabling you to track the number and statistics of occupied Medicare/Medicaid certified beds to ensure accurate billing and reporting.

**Leave of Absence and Bed Hold Management**
If a patient needs to leave the continuing care facility for a period of time (e.g., admission to a hospital for an acute condition or to stay with family for the holidays), you can place the bed on hold, charge different rates for the bed hold, and generate separate bills for charges before, during, and after the bed hold. Orders from your clinical and ancillary departments can also be held with the option to charge a room rate while the patient is away. In addition, you can:
- Move patients to other beds using drag-and-drop or cut-and-paste capabilities.
- View the color-coded floor plan of rooms and nursing stations.
- Access streamlined worklists and messages.

**Manage Prebills and Medicaid Liability Reimbursement**
Pre-billing capabilities enable continuing care facilities to prebill the resident’s room and board or the resident’s Medicaid liability for the next month, including the ability to prebill for patient rent. To effectively track liability amounts, the resident’s Medicaid liability amount is captured on the patient account by policy effective date. In addition, MEDITECH’s reimbursement capabilities automatically calculate accurate reimbursement, and assign the prorated liability amounts for a partial month stay or full month stay.

**Satisfy Billing and Claim Requirements**
Using our comprehensive chargemaster, your organization can accurately calculate charge amounts through standard, fee schedule, and charge matrix pricing schemes, using variables such as financial class, insurance, provider type, service, location, or account type. You can also calculate reimbursement rates and report claim data using our Matrix feature, as well as perform Medicare split billing and consolidated billing.

**Medicare Split Billing**
To accomplish split billing for Medicare Part B and Medicare Part D accounts, you can assign multiple insurance orders to patient accounts. You can also designate a standard, Medicare B, and Medicare D insurance order type to patient accounts, allowing more than one insurance order on a patient account for split billing.
Consolidated Billing
For residents who receive care outside your facility, you can satisfy Medicare Part A billing requirements through our consolidated billing capabilities. Using consolidated billing, you can generate Medicare claims for services covered by Part A. And, through our Consolidated Billing Worklist, account representatives can proactively review each account eligible for consolidated billing to ensure charges are billed correctly.

Maximize Medicare Reimbursement
Once a patient arrives at your facility, MEDITECH can track Medicare benefit periods and benefit days for inpatient services. Using our Patient Accounting Desktop, you can track the start and end dates, number of days used and remaining, and leave of absence details. You can create reimbursement rules to calculate accurate expected reimbursement amounts based on a variety of reimbursement models (e.g., DRG, LTC-DRG, CMS, RUG, etc.), prorating the amounts to the insurance and patient. When creating and submitting Medicare-compliant claim formats, you can then generate claims to report therapy cap details, no-pay claims, and benefit exhaust claim requirements.

Streamline End-of-Month Collections and Statements
MEDITECH automates end-of-month collection events and statement generation specific to your continuing care facilities. Using a collection stream, an event master table, you can determine when a specific action will take place on a particular bill. You can establish collection streams for end-of-month processing for continuing care facilities, while also maintaining collections on a separate interval for other facility types. In addition, consolidated statements include all charges across MEDITECH Expanse, enabling users to readily view all information about one patient in one system, eliminating unnecessary paper trails, and simplifying the payment process.

Engage Patients and Families
Using our Patient and Consumer Health Portal, patients and authorized family members can securely view clinical data and visit histories, read/print educational materials and care instructions, message their physicians, schedule appointments, respond to questionnaires, request medication renewals, download medical summaries, and pay bills. By engaging your patients and authorized family members to actively participate in their care, they will ultimately lead healthier lifestyles and have better outcomes.

Whether you operate as an independent continuing care organization, or are part of a healthcare network, MEDITECH can provide the appropriate solutions to meet your needs.

For more information, contact a MEDITECH Marketing Consultant.