

Behavioral Health

FUNCTIONALITY BRIEF



With millions of people meeting the criteria for a mental health condition during their lives, behavioral health is an essential component of complete, patient-centric care. MEDITECH Expanse delivers integrated, specialized content and workflow designed around the needs of clinicians to support collaborative care teams as well as address patients' unique and confidential behavioral health needs—from short-term outpatient services, to acute/long-term care hospitalizations, rehabilitative outpatient therapies, and residential treatment services.

Expanse provides a centralized location for clinicians to view real-time client information captured across the continuum of care within the MEDITECH enterprise and from other vendor systems. Using a web-based interface, clinicians can view data based on a single episode of care or throughout a client's lifetime to assist in behavioral health management. Users can also select data displays customized for other settings, such as acute, outpatient, or residential, for agencies that span beyond behavioral health services. Staff can make informed decisions regarding client assessments and treatments while protecting the security and confidentiality of client information with established roles-based access and restrictions.

Utilize Specialized Standard Content

MEDITECH's standard content includes behavioral health-focused material—such as care plans for major depression, bipolar disorder, and substance abuse—that is designed to meet the varied needs of your behavioral health patients. Clinicians can document assessments, interventions, medication administration, and patient progress towards goals for individuals and groups at the point of care, using interprofessional care/treatment plans to coordinate care across specialties effectively. Advanced care/treatment plan functionality enables caregivers to:

- Associate responsible party information with interventions.
- Document strengths, focal problems, and goals.
- Perform group therapy reviews and psychiatric evaluations.
- Document group notes across all patients that are part of the group; patients scheduled for the group session automatically pull into the note. Staff can then document additional individual notes on each patient.

Benefit from Actionable, Real-Time Monitoring

Customizable home screens enable you to see relevant information and track your patients' behavioral health risk factors—such as stress, chronic medical conditions, or trauma. With rules-based surveillance capabilities, you can closely monitor patients on restraint or seclusion protocols as well as those at risk for suicide/violence and make prompt well-informed care decisions. You can also use patient lists on handheld mobile devices to monitor when safety checks, other assessments, medication administrations, and

reassessments are due. Additionally, our mobile Point of Care tool allows for batch intervention documentation so clinicians can record interventions for multiple patients at once through documentation queues. For identification purposes, client photos are viewable directly from client headers and within the Medication Administration Record (MAR).

Furthermore, clinicians can use interprofessional messaging to improve real-time collaboration with other clinicians and share clinical data with inpatient and outpatient facilities through MEDITECH's built-in system integration.

Access Streamlined Client Management

Organizations can coordinate care for their patients by using our administrative and clinical tools. The tools easily capture and update patient demographics, family contact data, insurance coverage, legal information, referral information, diagnostic codes, and discharge instructions. This allows for streamlined scheduling for all patients and efficiently manages their medical records—including release of information and deficiencies. If a patient needs to leave the facility for a period of time (e.g., admission to another hospital for an acute condition or to stay with family for the holidays), the bed can be placed on hold. Facilities can continue to charge different rates for a bed hold.

Furthermore, MEDITECH's Case Management call-back and documentation features also safeguard against gaps in care and ensure that patients can understand instructions, medications, and next steps in the care process.

Enable Proactive Collections

Your organization can improve the collections process and lower your A/R days with proactive account follow-up capabilities, integrated charge capture, end-of-month billing, and consolidated patient statements. Other features include a Net Revenue Schedule, automated account representative worklists, and electronic eligibility and reimbursement transactions. Pre-billing features and smooth coordination of referrals and authorizations will also ensure that your organization receives timely, maximum reimbursements. Financial functionality also includes:

- Financial Status Desktop
- Benefits Exhaust and No-Pay Claims
- Secure HIPAA-compliant messaging capabilities.

For more information, contact a MEDITECH Account Executive.