With millions of people meeting the criteria for a mental health condition during their lives, behavioral health is an essential component of complete, patient-centric care. MEDITECH Expanse delivers the integrated, specialized content clinicians need to support collaborative care teams and address patients’ unique behavioral health needs—from short-term outpatient services, to emergency crisis interventions, acute/long-term care hospitalizations, and rehabilitative outpatient therapies.

Expanse provides a centralized location for clinicians to view real-time client information captured across the continuum of care, both within the MEDITECH enterprise and from other vendor systems. Clinicians can view information based on a single episode of care or over the span of a client’s lifetime to assist in behavioral management. For agencies that span beyond behavioral health services, users can also select data displays customized for other settings, such as acute, outpatient, or residential care. Staff can make informed decisions regarding client assessments and treatments while protecting the security and confidentiality of client information with established roles-based access and restrictions.

Utilize Specialized Standard Content

MEDITECH’s standard content includes behavioral health-focused material—such as care plans for major depression, bipolar disorder, and substance abuse—that is designed to meet the varied needs of your behavioral health patients. Clinicians can document assessments, interventions, medication administration, and patient progress towards goals for both individuals and groups at the point of care, using interprofessional care/treatment plans to effectively coordinate care across specialties. Advanced care/treatment plan functionality enables caregivers to:

- Associate responsible party information with interventions.
- Document strengths, focal problems, and long-term goals.
- Perform group reviews.
- Document group notes across all patients that are part of the group; patients scheduled for the group session automatically pull into the note. Staff can then document additional individual notes on each patient.

In a future release, batch intervention functionality will also be available, so clinicians can record interventions for multiple patients at once through documentation queues.

Benefit from Actionable, Real-Time Monitoring

Customizable status boards enable you to see relevant information and track your patients’ behavioral health risk factors—such as stress, chronic medical conditions, or trauma. With rules-based surveillance capabilities from our Quality and Surveillance solution, you can closely monitor patients on restraint or seclusion protocols as well as those at risk for suicide/violence, and make prompt, well-informed care
decisions. You can also use the Status Boards and patient lists on handheld point-of-care devices to monitor when medication administrations and medication reassessments are due. For identification purposes, client photos are viewable directly from client headers and within the Medication Administration Record (MAR).

Furthermore, clinicians can use interprofessional messaging to improve real-time collaboration with other clinicians, and share clinical data with inpatient and outpatient facilities through MEDITECH’s built-in system integration.

**Access Streamlined Client Management**

Organizations can coordinate care for your patients by using our administrative and clinical tools. The tools easily capture and update patient demographics, family contact data, insurance coverage, referral information, diagnostic codes, and discharge instructions. This allows for streamlining scheduling for all patients and efficiently manage their medical records—including release of information and deficiencies. Furthermore, MEDITECH’s Case Management call-back and documentation features also safeguard against gaps in care and ensure that patients can understand instructions, medications, and next steps in the care process.

A Resident Trust Accounting Desktop also enables staff to track deposits and withdrawals for your long-term residential Behavioral Health clients, as well as generate statements and reports. Integration with the accounts receivable portion of the client’s account supports tracking of income and entitlements as well as paying a Revenue Cycle receivable balance with funds from a Resident Trust account. Direct deposits to the trust fund can be automatically transferred to the client’s account as well.

**Enable Proactive Collections**

Your organization can improve the collections process and lower your A/R days with proactive account follow-up capabilities, integrated charge capture, end-of-month billing, and consolidated patient statements. Other features include a Net Revenue Schedule, automated account representative worklists, and electronic eligibility and reimbursement transactions. Pre-billing features and smooth coordination of referrals and authorizations will also ensure that your organization receives timely, maximum reimbursements.

Financial functionality also includes:
- Financial Status Desktop
- Benefits Exhaust and No-Pay Claims
- Secure HIPAA-compliant messaging capabilities.

For more information, contact a MEDITECH Marketing Consultant.