

CMS: Interoperability & Patient Access Rule

Direct Messaging Solution: Delivery Update

February 3, 2021 - MEDITECH is providing this update to inform you of delivery plans for the Centers for Medicare and Medicaid Services (CMS) ADT Notifications requirement **effective May 1, 2021**. For details on the requirement and MEDITECH's direct messaging solution, please review the e-learnings on MEDITECH's [ADT Notifications resource page](#).

MEDITECH Code Delivery

We are starting code delivery for the ADT Notifications project. Delivery tasks were opened in the Registration/Admissions applications. There are two sets of changes delivered through this task:

1. **Initial Delivery (In Progress): Registration/Admissions changes to trigger notification messages**
Please provide change control as soon as possible if you plan to use MEDITECH's direct messaging solution.
2. **Additional Delivery (Mid-February): Interoperability changes for creating HL7 v2 message payload and sending message outbound**
These changes will be available in mid-February, and the delivery tasks will be updated with additional information. Your organization needs to provide separate change control for this delivery. **Changes must be moved to TEST by March 31, 2021 and moved LIVE by April 9, 2021.** Support from MEDITECH after this date will be limited as we will need to prioritize support for the regulatory programs that commence later in the year.

Additional workflow enhancements are underway, and are expected to be available beginning in Q2 2021. This functionality is not required for compliance, and will not be included in the current delivery. These changes will include:

- Inbound Messaging from providers, received into Direct Messaging inbox with ability to view message payload
- Expanse Workload ability to route notifications from Direct Messaging to the provider Workload Desktop
- Ability to manually send direct messages notifications to a provider, from the Direct Message desktop
- Enhanced Audit tracking
- Enhanced messaging for Observation Patients.

Important Reminder

Notify your HISP **as soon as possible** of your decision to use the Direct Messaging solution for sending ADT notifications. Your HISP should confirm whether or not they can support the added functionality, or need to make development changes, and whether any additional costs are associated with increased messages or connections. In addition, your HISP will need to inform you if they require a new interface for ADT notifications, or if your existing Direct Interface can be leveraged. You should also ask about any other considerations for testing and implementing the functionality.

Resources

- [CMS News Announcement](#)
- [CMS Interoperability and Patient Access Final Rule](#)
- [MEDITECH's ADT Notifications resource page](#)
- MEDITECH's ADT Notifications E-Learnings ([Expense & 6.15](#), [6.08 & C/S](#), [MG](#))

Questions

For questions, please email our [Regulatory Mailbox](#).