

Good Afternoon Committee Members!

Thank you to all who were able to join our first meeting of 2023, and to the presenters! As I mentioned in my opening, we are hoping to make adjustments to our future meetings to create a discussion based meeting which will be most beneficial to gather information on how each and every one of your organizations uses MEDITECH. We appreciate everyone who was able to speak to specific topics, and hope for more collaboration in the future.

- **Welcome- Presented by Katelyn Maynard, Senior Pharmacy Specialist**
  - Pharmacy advisory committee webpage updates
    - We went through the changes to the [RPhAC Webpage](#) including the [Previous Meeting page](#) and the [New Member Page!](#) Please check back for additional changes, and for the follow-up and recording information to be placed there!
  - New member introduction- Thank you to all our New Members below!
    - Kira Johnson, *Signature Healthcare Brockton Hospital*
    - Jeff Kelley, *Firelands Health*
    - Rebecca Hardwick, *Royal Victoria Regional Health Centre*
    - Sadiq Pabani, *Royal Victoria Regional Health Centre*
  - Follow up from the previous meeting
    - We discussed the potential for an Alert Fatigue Round-Table discussion. Please reach out, or fill out the feedback form, to include WHAT aspect you would like to present, and what tools you currently use to alleviate alert fatigue.
    - Downtime Procedures including a discussion regarding IDEA-4676: MAR Download HTML Format - Not Respecting Page Break. This has been accepted as a BUG and was coded and completed as CLIN-233611!
    - This is for our Canadian customers- but coming from our last meeting- ORD-83506 for Enhancing mapping of NPN's between PHA and the API Framework is being currently tested.
- **Customer Success Stories- Presented by Katelyn Maynard, Senior Pharmacy Specialist**
  - Group Success - We are one month live with MEDITECH Circle!
  - Vincent Duong, *Citrus Valley Health Partners* - Started utilizing BCA to assist with duplicate PRN orders on patients. Prior to BCA, staff would have to comb through patient profiles every day. Now, a quick report is run daily that will provide a list of patients that have duplicate PRN

orders, saving time and keeping patient profiles “clean”. They have been able to create a dashboard that all of their pharmacists use.

- Marilyn Williams, *HCA Healthcare* - Implementing EXPANSE. LIVE with three hospitals so far. Beginning Google Cloud implementation with three hospitals LIVE in January, with more to be added in the near future.

### **Congratulations on your successes!**

- **Development corner-Completed: Presented by Robert Lombardi, Supervisor of Development**
  - ORD-38591 (Epic) - LTC/Continuing Care Medication Management/eRx (Expanse 2.2.33).
  - CLIN-230134 (Enhancement) - Consume Order Diagnosis/Problem (Expanse 2.2.37)
  - CLIN-230332 - Google Health - MED ID (Expanse 2.1.46)
    - [MEDITECH and Google Health highlight video](#)
  - CLIN-227518: Charge Reconciliation - Add Grand Total to PHA Billing Log (Expanse 2.1.49, Expanse 2.2.37)
  - The group did not provide feedback during this section.
- **Development Corner- In Progress**
  - IDEA-9474/CLIN-234621: Auto Verification Improvements (Expanse 2.1, 2.2)
    - This topic generated discussion. Overall, the group was excited for the changes coming, but agreed further enhancement with OM order sets in the future would be beneficial. Development is aware of the request, but currently this is specific to Pharmacy.
  - CLIN-170465 (Main Epic) - Expanse Pharmacy (Expanse 2.3)
    - This topic generated discussion. However, the mockups provided are conceptual and subject to change at this time. We appreciate your continued feedback for Expanse Pharmacy. Development is aware of the concern regarding rules functionality in Expanse Pharmacy.
- **BCA - Business and Clinical Analytics**
  - This is a web-based intelligence tool that sits atop Data Repository. Information will come from the hosting application, to DR, to BCA.
  - Includes standard datasets and dashboards which can be customized for visual representation of clinical and financial data.
  - What reports or data do you need that you are currently not able to create or retrieve through Pharmacy searches or Report Designer/Writer? Responses may be made to [rlombardi@meditech.com](mailto:rlombardi@meditech.com).

- **Drug Shortages- Presented by Caitlyn Mulligan, Pharmacy Specialist**
  - KB 59592 - Drug Shortage Management
    - Within MEDITECH, queries are used to flag medications that are in low supply/out of stock. These are then referenced within Pharmacy and Provider Order Management rules in order to keep staff informed.
    - The group noted that the drug shortage management process is cumbersome, and time consuming for organizations to maintain. Additionally, post live editing for the drug, order string, and order set dictionaries along with provider favorites in relation to edits not automatically updating all impacted areas increases frustration with the process.
    - If you have any “out of the box solutions” in place that work for your organization please detail the solution in the additional questions, comments, or ideas section of the feedback form. We are hoping to update the KB based on your workflows, and within the scope of current/standard functionality.
  
- **IV Workflow Management System- Presented by Sara Caetano, Pharmacy Analyst**
  - Discussion regarding workflow and current vendors. The group noted interest in the interface, but most were using the label intercept method through Pharmacy Keeper or MedKeeper.
  
- **AIMs interface- Presented by Sue Liebherr, Senior Pharmacy Specialist**
  - There were a variety of questions addressed during this discussion. Most questions were workflow based. An important step during implementation of this interface is workflow testing. Therefore, answers are often specific to the organization rather than organization agnostic. However, an example of a general question was:
    - Jason Schumacher, Lima Memorial Health System - “I see this helping with Charging, but what are the other benefits of the AIMS?”
      - It allows all of the necessary information to live in one place. It places the orders on the MAR as view only with the administrations. It also allows orders already placed to be used for interaction checking for a specified time, and it allows pharmacists to see the information as well when they verify future orders.

- **[ISMP Article Discussion](#)- Presented by Caitlyn Mulligan, Pharmacy Specialist**
  - Preventing errors when preparing and administering medications via enteral feeding tubes (December 2022, Volume 20-Issue 12)-
  - The group confirmed they have workflows and procedures in place regarding enteral feeding tubes that work well. The consensus was that dietary orders are used, unless a drug is given via the tube. There were no outstanding concerns or comments.

Robert Lombardi also introduced our new Product Manager, Matt Soehl. Matt is a registered Pharmacist who currently holds the title of Product Manager for both PHA and ONC within our Strategy Division. He works closely with development, and plans to make more videos/previews of what is to come. Matt's goal is to make sure that our product speaks to your pharmacy teams and your workflow, continuing the work that he did working within hospitals, as well as advancing the profession. We look forward to working closely with him in the future!

In closing, please fill out our [feedback form](#) so that we can build the agenda for the upcoming meeting. I am also adding in a section for the Round Table discussion on Alert Fatigue and will need participants.

Thank you again for joining us!

MEDITECH RPhAC Members