

Continuing Care Collaborative

August 17, 2021

 $\begin{array}{c} \textbf{MEDITECH} \\ \textbf{E} \hspace{0.1cm} \times \hspace{0.1cm} \textbf{P} \hspace{0.1cm} \textbf{A} \hspace{0.1cm} \textbf{N} \hspace{0.1cm} \textbf{S} \hspace{0.1cm} \textbf{E} \end{array}$

Before We Begin

Please mute your microphone

Turn your microphone on when speaking

Submit your questions via Chat

Session is being recorded for future reference

Agenda



- Collaboration Communication
- In Development:
 - Update on One Med List and future in eRX
 - Expanse Patient Care: Therapy Scheduling
 - Image Based Documentation
- Regulatory Lifecycle
- Billing/ABS as it relates to the MDS
- Round Table: Significant Change Functionality



Collaboration Communication

Continuing Care Google Group

continuing-care-collaborative-members-group@meditech.com

Use this group to:

- Meet and communicate with other Continuing Care Customers
- Pose questions regarding certain workflows to see how other customers are handling the same scenarios
- Site References

Collaborative Webpage: Suggestions

HR Solutions News Blog Events About Global Contact

Continuing Care Collaborative

Continuing Care Collaborative members serve as subject matter experts and provide guidance, recommendations, and conceptualization to enhance safety and efficiency of nursing practices through the use of MEDITECH software in the continuing care environment. They provide MEDITECH with meaningful input to support common clinical objectives, best practices and provide insight on the current utilization of the Continuing Care System. The goal is to advance nursing informatics throughout healthcare organizations and to enhance safety and efficiency of long term care nursing practices.

Potential opportunities for collaborative input and exchange include:

- Product Development
- Best Practices
- Standard Content
- Usability
- Onboarding Content
- Toolkit
- Speaking opportunities

If you are interesting in joining the Continuing Care Collaborative please contact Cori Callinan, Leah

https://home.meditech.com/en/d/customercolla boration/pages/contcarecollaborative.htm



Q 💄

Other Features Continuing Care Collaborative Presentation Archive Newsletter Nurse Connection

Nurse Advisory Committee (NAC)

Regulatory Assessment Tools®

COVID-19 Resources

Questions & Suggestions 🗗

Topic suggestions for future events:



Continuing Care Collaborative Topics of Interest/Projects to share

* Required

Email *

Your email

Organization *

Your answer

Name & Credentials *

Recently Submitted: Topics

E-signing the MDS in 6x/Expanse: <u>KB 65046</u>
Benefits available for contractors: what and when?



In Development: Continuing Care Order Management

Continuing Care Progress

- Maintain a consistent list of medications across the various transitions of care
 - Ready for Beta!
 - If not participating in Sprint Reviews contact us for demo recordings
 - <u>jchartoff@meditech.com</u>
 - tjodstrchel@meditech.com

Continuing Care Research

e prescriptions

tion ordering without requiring

 Reconciliation of ordered Continuing Care medication w dispensed by outside pharmacy



In Development: Expanse Patient Care

Therapies In Progress

	lome		ology ✔ Discharge	∭an III ↔ X Sign Menu Close
📃 Paul	King RN, CCRN, CRNA, RNMS	ME	DITECH General Hospital 👻 🧲 Find	d Patient Q
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Appt List	Waitlist		Today	📰 Q 🕖
₽	Nancy Crater	Paul King	John LaMarr	Gordon Malloy
30				·
45				
11:00 am 15	Crater,Nancy Physical Therapy Blue Team Evaluati 59 F (DOB: 10/09/1961)	King,Paul Dialysis Treatment 38 M (DOB: 03/05/1982)	LaMarr,John Occupation Therapy Follow-up 31 M (DOB: 03/03/1989)	Malloy,Gordon Speech Therapy Evaluation (Yellow T 31 M (DOB: 04/04/1989)
30 45	Crater,Nancy Occupation Therapy Follow-up 59 F (DOB: 10/09/1961)	Dialysis Tech 1 Dialysis Booked	LaMarr,John Physical Therapy Blue Team Evaluat 31 M (DOB: 03/03/1989)	
12:00 pm 15	Crater,Nancy Speech Therapy Evaluation (Yellow Te 59 F (DOB: 10/09/1961)	eam)		Malloy,Gordon Occupational Therapy Evaluation 31 M (DOB: 04/04/1989)
	Brent DiGiovanna, SLP Surgical Intensive Care Unit Attended		LaMarr, John Speech Therapy Evaluation (Yellow 31 M (DOB: 03/03/1989)	Malloy,Gordon Physical Therapy Blue Team Evaluati 31 M (DOB: 04/04/1989)
1:00 pm	•	M		

Therapies Stakeholders

Interested?

• Therapy Team Sprint Reviews

- Generally, meet the first Thursday of the month @ 11 AM EST
- Next Meeting: Sept 2nd

• User Panels

Contact: mmcdermott@meditech.com



Research: Image Based Activities of Daily Living (ADL's) Documentation on Point of Care

Image Based Activities of Daily Living (ADL's) Documentation on POC

Many CNA's have English as a second language, and these CNA's need an easier method to document ADL's such as toileting, dressing, bathing, ambulating, hydrating, etc. Often this information is on paper and not integrated into the EHR. We are researching which interventions need images to aid in documentation on Point of Care along with descriptions of the images and would appreciate any and all feedback!

Please reach out to Emily Pacheco-Valente or Pam Crandall if you would be interested in participating! <u>epacheco@meditech.com</u> <u>pcrandall@meditech.com</u>



Regulatory Lifecycle

Presented by: Liz Volpe

Regulatory Lifecycle

CMS Posts Changes

Development begins coding/testing changes

Open Mass Delivery

MDS outline created and attached to Mass Delivery. Delivery is expedited to customers.

Testing

Specialists test changes in shipping rings (6x) and INHOUSE rings (CS/MG)

Coordination

Specialists meet with programming to coordinate plan for delivery.

CMS: Posts Changes

Main An official website of the U	Jnited States government	ere's how you know	¥ 🛩			
				Home Abo	ut CMS Newsroom Archive	🚱 Help 🔒 Prir
CMS.gc	Medicaid Services			St	earch CMS	Search
Medicare Medicaid/CHIP	Medicare-Medicaid Coordination	Private Insurance	Innovation Center	Regulations & Guidance	Research, Statistics, Data & Systems	Outreach & Education
Home > Medicare > Acute Inpatie	ent PPS > MS-DRG Classificati	ons and Software				
Acute Inpatient PPS		Classificatio	ns and Softv	vare		
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Disproportionate Share Hospital	DSH) Section 1886(d)	of the Act specifier	e that the Secretary	chall actablich a classific	ation system (referred to as DR	Ge) for inpetient
PPS-Exempt Cancer Hospitals (P					ng factors assigned to each DRC	
Hospital-Acquired Condition Red Program (HACRP)	beneficiary's sta	y is assigned. The	formula used to calc	ulate payment for a spe	nat varies according to the DRG cific case multiplies an individua RG weight represents the avera	al hospital's payment
Indirect Medical Education (IME)					to treat cases in all DRGs.	ge resources require
MS-DRG Classifications and Soft	ware Congress record	nized that it would	be necessary to rec	alculate the DRG relative	e weights periodically to account	t for changes in
New Medical Services and New Technologies	resource consu relative weights	mption. Accordingl at least annually.	y, section 1886(d)(4) These adjustments a	(C) of the Act requires the are made to reflect change	nat the Secretary adjust the DRO ges in treatment patterns, technological sectors and the secretary adjusted by the secretary adjusted by the secretary adjust the secretary adju	G classifications and
Outlier Payments	factors that may	change the relativ	e use of hospital res	ources.		
Hospital Readmissions Reduction Program (HRRP)	the following inf	ormation reported t	by the hospital: the p	rincipal diagnosis, up to	s (MS-DRGs) for payment unde 24 additional diagnoses, and up	p to 25 procedures
Three Day Payment Window					o based on the age, sex, and di reported by the hospital using c	
Wage Index	International Cla	assification of Disea	ases, Tenth Revision	, Clinical Modification (IC	CD-10-CM) and the Internationa	
Acute Inpatient - Files for Downlo	ad Diseases, Tenth	Revision, Procedu	ure Coding System (I	ICD-10-PCS).		
Historical Impact Files for FY 199	For additional in	formation on the M	IS-DRG system, incl	uding yearly reviews and	d changes to the MS-DRGs, plea	ase view prior

www.CMS.gov: MDS 3.0 Technical Information

Can include changes to:

- Errata versions
- Specification changes per section

Development Processes

- Interprets changes posted by CMS
- Documents changes in Confluence (internal for MEDITECH Development/Service review)
- Codes changes according to CMS Specifications
- Meets with Service to review changes

III Confluence Live Spaces -	People Create ····	Search	Q	0	?
 6.x 2016-Archive 2017- Archive 2018- Archive 2019- Archive 	Dashboard / / Copy of 2020- Archive	☆ Save <u>f</u> or later e 10/01/202	⊚ <u>W</u> atch 20	≪ <u>S</u> hare	3
 Copy of 2020- Archive Future Changes to Track-N MDS 3.0: PDPM Changes MDS 3.0 2020 Testing Cl MDS 3.0 PDPM/RUGs Cl MDS: October 1, 2020 Ri Nur changes to move frc Technical specs for movi MDS 3.0 Assessment Type: 	User Story and Requirements Enter "issue key-NNN". As an MDS Coordinator, I need my MDS 3.0 assessment to meet the new specifications, effective 💼 01 Oct 2020	 6.x 5.x MIS Toolb Assessme Section G Section I 	box Parameters box Parameters int Level Chang G PM ICD Code [jes	/

Service Processes

- Regulatory Specialists meet with PCS Programming to coordinate delivery plan
- Engage with BAR Service/Programming if applicable
 ie, if there are BAR/Pt Accounting changes needed, determine what they are and
 - coordinate delivery in conjunction with PCS
- Create an internal spreadsheet which tracks when sites receive changes, determine priority pack/which sites are going through updates

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4	CAN*	6.08 43	82857493	Y	w/update	w/update	82941637						
5	CPC*	6.08 34	82857494				82941638			1			
6	DLM	6.08 43	82857495	Y	w/update	w/update	82941639	Y	Y	Y			
7	HAB*	6.08 43	82857497	Y	Y	Y	82941640	Y	Y	Y			
8	MGR*	6.08 42	82857498	Y	Y	Y	82941641		-	-			
9	NOX*	6.08 42	82857499	Y	Y		82941642	Y	Y				
10	SIM*	6.08 42	82857501	Y	Y		82941643	2.0	Y	-			
11	SPM*	6.08.43	82857502	Y	Y	Y	82941644		Y	Y			
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17	DOU*	6.15 53/55 5/6	82846776	Y	Y	Y	82941649		Y	Y			
18	FCM*	6.15 55	82846778	Y	Y	Y	82941650	Y	Y				
19	HIE*	6.15 53	82846782	Y	Y	Y	82941651	Y	Y				
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	+ =	6X/EXPMD	s - 🕅	CS MDS	- cc	MDS -	MG MDS -	Delivery I	nstructions	-			

Service Processes

- Regulatory specialists complete testing in shipping priority pack rings (6x & Expanse) and INHOUSE rings (Client/Server & Magic)
- Regulatory specialists meet with EBH & programming to review delivery instructions for any potential off-hours moves
- Specialist creates MDS document which reviews the upcoming changes and attaches to Mass Delivery
 - Note, this is a new part of our process as of last year!

One Stop Shop for all Regulatory Resources (updated every FY): https://customer.meditech.com/kb/Custform.ASP?urn=66485

Article ID: 66485
Date: 5/8/2020
Published: 3/8/2021

Application: ALL Subject: ALL Platform: ALL

Regulatory Resources

Question: Where can I find regulatory resources to help troubleshoot issues in RAI/SB 3.0, IRF-PAI, CCRS, RAI-MH, and NRS?

Service Processes

• Mass Delivery is opened for each platform

- MDs continue to be opened in phases if applicable ie, if CMS continues to post changes as we go

• If a new MDS manual is posted, the link for this will be included in the task

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<F4> - Task Statuses

Mass Delivery includes: Platform, associated DEV IDs, Customers and their associated Task numbers.





MDS Reminders

- Updates
- Groupers
- MIS Diagnosis Dictionary for PDPM
- Regulatory Maintenance

Patient Accounting

PDPM Code Setup in Expanse

What is PDPM?

- PDPM = The Patient Driven Payment Model
- The new Medicare payment rule for skilled nursing facilities which became effective on October 1, 2019.
- The patient's condition, rather than therapy minutes, drives reimbursement.

PDPM Billing: Account Type Dictionary

SNF -	Skill	ed I	Nur	sina
5141	JAN	c.u		Jung

Last Edit: 05/16/2019 14:55

Edit

Criteria Code Types Main

Facility	Active	1
Acute	Yes	
Critical Access Hospital	Yes	
Skilled Nursing Facility	Yes	
		Y

	Case Mix Code Types Case Mix Data
*	
	DRG Data
~	Admit Diagnosis
~	Reason for Visit Diagnosis
~	Diagnosis
~	Procedure
~	HCPCS/CPT
	APC
	APG
~	RUG
~	PDPM
	CMG
	PCER

- Additional Features ✓ Therapy Claim Codes
- ✓ Skilled Nursing Dates

Submit No Pay Claim	O Always	O Option	O Never
Submit Benefit Exhaust Claim	O Always	O Option	O Never

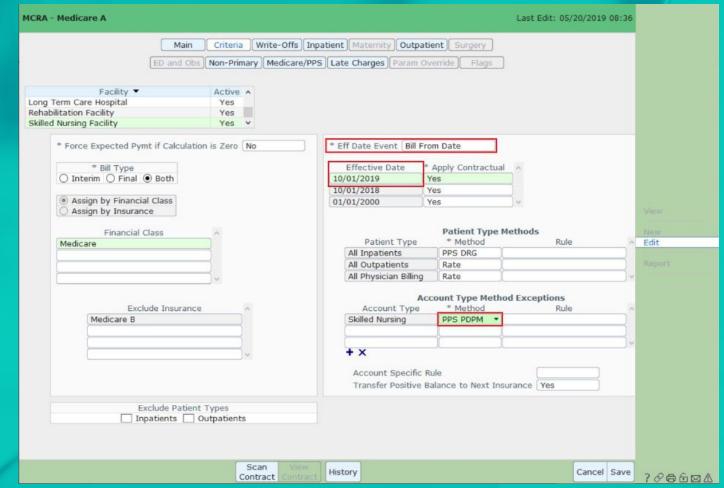
PDPM Billing: The Reimbursement Parameters

Last Edit: 05/16/2019 14:45

Edit

Emergency Levels Maternity/Obs Psych PPS Override Payments Continuing Care PDPM Effective Date 10/01/2019 + x PT & OT Component LOS Adjustment Factors Base Rates * PT Base Rate 97.54 From * Thru * Adj Factor 🔺 20 1 1.00 * OT Base Rate 95.57 21 27 0.98 * SLP Base Rate 91.30 28 34 0.96 99.52 * NTA Base Rate 35 41 0.94 * Nursing Base Rate 102.97 42 48 0.92 * Non-Case Mix Base Rate 89.49 49 55 0.90 56 62 0.88 63 69 0.86 70 76 0.84 77 83 0.82 Diagnosis Adjustment Factors NTA Component LOS Adjustment Factors * Adj Factor From * Thru * Adj Factor From * Thru 3 **B20** B20 18.00 1 3.00 4 100 1.00

PDPM Billing: The Reimbursement Rule Dictionary - Criteria



PDPM Billing: The Reimbursement Rule Dictionary - Medicare/PPS

MCRA - Medicare A Last Edit: 05/2	20/2019 08:36	
Main Criteria Write-Offs Inpatient Maternity Outpatient Surgery ED and Obs Non-Primary Medicare/PPS Late Charges Param Override Flags		
FacilityActiveLong Term Care HospitalYesRehabilitation FacilityYesSkilled Nursing FacilityYes		
Effective Date Apply Contractual 10/01/2019 Yes 10/01/2018 Yes DRG RUG IRF/CMG APC APG Part B LTC-DRG PSYCH PDPM		
* PDPM Net-Medicare		
		New Edit Report
History	Cancel Save	

PDPM Billing: The Billing Rule Dictionary

INPATIENT - Inpatient

Last Edit: 03/26/2019 08:46

	Main C	riteria	Interim Bills	Final Bills	Late Bills	Physician Bi	illing			
Facility 🔻		Active	^							
Behavioral Health		Yes								
Critical Access Hospital		Yes								
Long Term Care Hospital		Yes								
Rehabilitation Facility		Yes								
Skilled Nursing Facility		Yes	¥							
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PDPM Billing: The Claim Format Dictionary

EIMCRI - 837 Inst Medicare Inpatient		Last Edit: 05/20/2019 09:05	
Main Claim Checks Fields Detail	Codes Claim Type Fields Custom Type Field	s ^	
10/01/2019 10/01/2018 01/01/2007			
Referral Type	Priority		
T	patient		
			New
* Include ICD Procedures	Days Prior to Claim Date Range		Edit
" Number of Days	3		
Include Txn Performing Provider Exclude Provider Types	O Yes O No		
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* Use PDPM Code	Medicare		
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Abstracting

Annual Grouper

- CMS Files Available
- Internal Process
- Readiness Announcement
- Provider Query Form (PQF)

CMS: Posts Changes

An official website of the United States government Here's how you know ~

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CN	S.go	V			Se	earch CMS	Search
enters f	or Medicare &	Medicaid Services					
Medicare	Medicaid/CHIP	Medicare-Medicaid Coordination	Private Insurance	Innovation Center	Regulations & Guidance	Research, Statistics, Data & Systems	Outreach & Education
	atient PPS ate Medical Education			ns and Softv	vare		
Disproportio	nate Share Hospital (D	Section 1886(d)	of the Act specifies	that the Secretary	shall establish a classific	ation system (referred to as DR	(Gs) for inpatient
PPS-Exempt	Cancer Hospitals (PC	Hs) discharges and	adjust payments ur	nder the IPPS based	I on appropriate weightin	ng factors assigned to each DRO	G. Therefore, under
Program (HA		beneficiary's sta rate per case by	ay is assigned. The the weight of the D	formula used to calc)RG to which the ca	culate payment for a spe se is assigned. Each DI	nat varies according to the DRG cific case multiplies an individua RG weight represents the avera	al hospital's paymen
Indirect Medi	cal Education (IME)	to care for case	s in that particular [RG relative to the	average resources used	to treat cases in all DRGs	

CMS.gov Centers for Medicare & Medicaid

- Proposed and Final Rules
- Data Files and Tables

Annual Grouper Update Process

CMS Posts FY Final Rule, Files & Data Tables

Development begins coding/testing changes

Open Mass Delivery

Announcement is made on MEDITECH.com Mass Delivery tasks are created and include necessary links to instructions

Internal Coordination

Teams meet with programming and a plan for delivery is made

Testing

Specialists test changes in the appropriate shipping rings (6x) and INHOUSE rings (CS/MG)

<u>CMS Grouper Version 39 (10/01/21)</u> <u>Current Status (As of Today)</u>

Research, Code, Design and Test each of the platform related DevIDs:

- ADMIN-87180 NPR ABS: Grouper 39 Changes In Progress
- ADMIN-89772 NPR: Grouper 39 Changes
 In Progress
- ADMIN-88821 M-AT ABS: Grouper 39 Changes Open
- ADMIN-88824 M-AT ABS: MS_DRG Grouper 39 In Progress
- ADMIN-92313 NPR ABS: Grouper 39-Post and Edit Grouper for Web
 Publishing
 In Progress

Among others...

Receive Announcements

MEDITECH

Search

DRG GROUPER VERSION UPDATE FILES

DRG Grouper Version 38 Effective October 1, 2020 Published: September 28, 2020; Update Published: December 22, 2020

DRG Grouper Version 37 Effective October 1, 2019 Published: September 13, 2019; Update Published: August 4, 2020

DRG Grouper Version 36 Effective October 1, 2018 Published: September 13, 2018

MEDITECH.COM Customer Regulatory

- Select the envelope to receive announcements
- Proceed to print/review instructions for your release

Q

Annual Grouper Version Reminders

After successful completion of the Annual Grouper Version Load (TEST/LIVE) there are some important next steps to take.

Special Initial Loads (SILs) and Initializations

- Data Repository (DR) <u>Article 56719</u>
- Medical & Practice Management (MPM)
- Physician Billing/Receivables (PBR)
- Billing and Accounts Receivable (BAR) PDPM

Provider Query Form (PQF) Setup & Workflow Guide

A tool for Coders and Clinical Documentation Specialists to communicate/clarify with providers when additional information is needed related to diagnoses, procedures and or specificity.

Discussion Text Example

Discussion Text Example

Info Systems > MIS > Dictionaries > Administrative > Messages/Tasks > Message/Task Text > Text Screen

E Message/Task Text Dictionary - HIM Dept: AHIM (TRAIN.STAFF) - John, Meditech [EDT]	- 🗆	×
PQF:ANEMIA - PQF Anemia Discussion Text Last Edit: 06/19/20 12:28		
B B 1 A 6 B		
Date: [f_Mis Current Date;DATE=Long]		
Please complete the form located on the Shared Text Page.		
If you have any question, please contact us at ext. 3136.		
Thank you, The Coding Department•		
	View	
	Edit	
	Report	
Main History Cancel	2006) SSA

Shared Text Example

Shared Text Example Info Systems > MIS > Dictionaries > Administrative > Messages/Tasks > Message/Task Text > Text Screen Message/Task Text Dictionary - HIM Dept: AHIM (TRAIN.STAFF) - John,Meditech [EDT] × POF: ANMA S - POF Anemia Shared Text Last Edit: 06/19/20 12:47 B B 1 M 3 3 Anemia Patient Name: [f_Reg Name Full] Current Date: [f_Mis Current Date;DATE=Long] Acct Number: [f_Reg Account Number] MRN: [f Reg Med Rec Num] DOB: [f Reg Birthdate; BDATE=Short] Age / Sex: [f Reg Age Current] / [f Reg Birth Sex] Dear Dr. : In order to improve the specificity and completeness of the data used to assign diagnosis and procedure codes, and to assure documentation of severity of illness and rick of mortality, we need your assistance. Documentation clarification is required to meet compliance, accuracy in coding, severity of illness, and risk of mortality reflection for your patient. View Please clarify the specificity of Anemia documented was due to: Edit Clinical Indicators: [] Significant drop in H&H Hypotension Report Transfusion Palpitations/Rapid Heart Rate Syncope/Dizzy/Light Headed Fatique/Lethargy/Weakness Iron Supplements Other Clinical Indicators:

Links for Reference

LINKS

Update Files and Grouper

PQF Set Up and Workflow

Knowledge Base

56719 Special Initial Loads in 6.x M-AT and Expanse

<u>41058</u> Client/Server & 6.0 DR Tables Affected by ABS Grouper Changes

52095 Provider Query Form (PQF) - 5.67 Enhancement

48780 Physician Query Form Set Up



Round Table Discussion

MDS: Significant Change

How is your organization currently using this functionality?

Wrap Up, Next Steps

- Future Collaboratives and Forums
- Additional Applications
- <u>Topics!</u>

Collaborative Contacts

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Thank You! E X P A N S E